

2007 ANNUAL REPORT



ORGANISATION INTERNATIONALE DIANOVA

AN ORGANIZATION WITH CONSULTATIVE STATUS TO THE ECONOMIC & SOCIAL COUNCIL OF THE UNITED NATIONS



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The Mission of Dianova consists of developing initiatives and programs with the objective of promoting personal self-reliance and social progress



Conference organized by Dianova in Lisbon



Mrs Bachelet, President of Chile, during a visit to the centre of San Bernardo



A delegation of Dianova International (José Ángel Muñiz, Giro De Roover and Dave Breckenridge) accompanied by a representative of the ONU in New York

# LETTER FROM THE PRESIDENT

By José Ángel Muñoz Rivero

Dear Friends,

2007 has been an important year for the Dianova Network, a year full of meaning.

First of all, we were granted Special Consultative Status to the Economic and Social Council of the United Nations. This is an achievement we are proud of, because it affords us opportunities to play a role at the highest international level, to reinforce the positioning of the Dianova network and to work with other NGO's.

Sharing and learning were the main threads of first international conference organized by Dianova in Lisbon, the theme of which was, "Networking, Cooperation and Innovation in the Non-Profit Sector". The event was an unquestioned success, and saw the signing by all Dianova members of a landmark agreement of cooperation which will make the network more efficient, allow a better sharing of best practices and ensure that we all move forward in the same direction and for the greatest benefit of all those who take advantage of our services. *Coincidentally, on the same day we were honored by Mrs. Michelle Bachelet, president of the Republic of Chile, who visited our therapeutic center in San Bernardo, Chile!*

The year was also marked by our advancement to a new stage in our corporate development by officially endorsing the increasing diversity of our services. For some years now, a number of member organizations have offered programs specifically devoted to answering needs arising from social ills in addition to substance-abuse, such as homelessness, juvenile delinquency, and others.

This trend has become an enduring evolution, which was formalized last year with the modification of our Mission Statement by unanimous approval of all members of the Dianova network at the annual meeting of our governing Assembly.

This new definition of our Mission is exemplified by activities and programs which include an educational dimension: for addicted mothers with dependent children in Santiago, Chile; for street youths living in the cities of Canada; for children and adolescents coming from New York's inner city; for people experiencing a social emergency in Lisbon; for vulnerable adolescents in Bilbao, Madrid or Sevilla; for hundreds of children from the streets of Managua and from surrounding rural areas, who receive free education in our school.

And, let's not forget our many traditional programs for the care and treatment of those dependent on alcohol and other drugs, in places such as Milan, Rome, Brussels, Stockholm, Montevideo, Geneva or Ljubljana, among others.

Everywhere where people need us, we will try to answer present; in all, nearly 5,000 people benefited our services during 2007.

The year 2007 was a key year for Dianova - a key which has helped open doors to innovation, creativity, efficacy and efficiency, without ever letting us forget our traditional core values or the force of our basic principles of solidarity, tolerance, internationality and commitment. And importantly, we mustn't forget our most precious asset of all - the people - all those who work with us for sustainable human development.

To all of them, thank you.



“NGO’s such as Dianova International and other representatives of civil society are essential partners in our efforts to implement the Millennium Development Goals.”

Michele Billant-Federoff, Deputy Chief, NGO Section, Department of Economic & Social Affairs (DESA), United Nations.

# Dianova International and the Network

About us

Our Vision

Our Mission

Core Values

The Network, our Foundation

The Network & Dianova International

**“A network is not a centralized structure, but a horizontal management system composed of multiple links that one can connect and reconnect almost indefinitely, and that is fueled by the sole commitment to reach the determined objectives.”**

*Elena Goti, Psychologist, consultant to Dianova International*

## About us

*Established in 12 countries of Europe and the Americas, the Dianova network is composed of non-profit member NGO's that are dedicated to providing social programs and developing innovative initiatives in the fields of addiction prevention and treatment, youth development and education.*



## *Our Vision*

Our society must cope with many social challenges, such as poverty, a lack of education, violence and addictions.

Dianova's purpose is based on the conviction that, with appropriate support, each person will be able to find within him/herself the resources necessary to achieve success in her/his personal development and social integration.



## *Our Mission*

Developing initiatives and programs with the objective of promoting personal self-reliance and social progress

## *Core Values*

Our ethical framework is made up of the following values:

**Commitment, Solidarity, Tolerance and Internationality.**

These values constitute the basis of our principles of action, which translate, in their specific application, into interventions that encourage self-help, self-reliance and social integration.

## *The Network, our Foundation*

Our employees and volunteers are committed to advancing the work of Dianova on three continents. They are confronted with a large diversity of needs on a daily basis, not only because the problems are diverse, but also because the cultures that we serve are diverse; for example, the influence of the family appears to be stronger in Latin countries than in other places.

This diversity leads us to search constantly for the most suitable solutions for our clients, utilizing what we can of answers that have proven to work elsewhere, while adapting our solutions, when necessary or advisable, to local realities and requirements.

## *The Network & Dianova International*

The Dianova network consists of, and is fuelled by, interactions between Dianova International and its members. It is an ongoing exchange process in which member organizations enrich the network with their experiences, know-how and unique projects, while Dianova International provides internal consulting services tailored to its members' specific needs, including communications strategies, legal and financial matters, human resources, management, training, and general organizational requirements.

# Dianova International Activities



Institutional Relations and Communications

2007 - Highlights

Publications

Development and Projects

“No one can place himself above any other human being, in any way. No one should take advantage of human dramas such as poverty, indigence, alcohol or drug dependence. Here there is no place for selfish projects, no place for pettiness. We here are united in one of our country’s successful social programs. We must all be part of this success. We must all persevere in our efforts.”

*Michelle Bachelet - President of Chile, during her visit to Dianova San Bernardo.*

## ***Institutional Relations and Communications***

### ***Our Positioning***

The Dianova network is committed to complementing the various treatment and educational systems, both public and private, developing programs and activities that adequately respond to social ills.

A range of government agencies and non-governmental organizations (NGO's) are currently partnering with our teams on the implementation of specific initiatives, as well as on the monitoring and evaluation of our programs.

### ***Accreditations***

The professional quality of our services is attested to by government agencies in those countries where Dianova is established. All of our facilities are duly accredited by the ministries or departments of Education, Health and/or Social Welfare of the individual countries in which we function.

## ***2007 - Highlights***

*The year 2007 was a significant turning point in the development of Dianova, the outcomes of which have been evidenced by the events described below. Such events are important not because they represent success stories that are somewhat isolated from one another, but because they are fruit of our will to develop a common work, in a common network, more efficient and stronger, with the new perspectives that resulted from having adopted a broader mission.*

### **DIANOVA GRANTED SPECIAL CONSULTATIVE STATUS TO ECOSOC**

In July 2007, Dianova International was granted “Special Consultative Status” to the Economic and Social Council of the United Nations (ECOSOC).

ECOSOC is the largest segment of the UN, comprising 75% of the UN in both personnel and budget. It serves as the central forum for discussing economic and social issues, including educational, public health, sustainable development matters, housing and other related social sectors.

In order to fulfill its mission fully ECOSOC calls upon the resources and expertise offered by NGOs whose objectives and activities complement those of the UN. Consultative Status gives Dianova and other NGO's the opportunity to attend the meetings and conferences of ECOSOC and its subsidiary bodies, and to submit papers regarding matters that are within our areas of interest and expertise. In the case of Dianova, all three areas of work that we carry out, i.e. addiction, youth and education issues are of interest to the UN.



## MEETING WITH THE WORLD FEDERATION OF THERAPEUTIC COMMUNITIES (WFTC)

**September 17** - Representatives of Dianova met in New York with Mgr William O'Brien, founder and president of the WFTC, a federation whose objective is: "to join together in a worldwide association of sharing, understanding and cooperation within the global TC Movement as well as to widen recognition and acceptance of the Therapeutic Community and the Therapeutic Community approach among health organizations and health delivery systems of international and national bodies." The WFTC is closely associated with Daytop Village, one of the oldest American TC's.

Future cooperation agreements between both organizations were considered during this meeting, i.e. implementing retreats at Dianova's Camp Deer Run for persons living with HIV/AIDS. At this occasion Dianova was also invited to join the WFTC at the board of directors level.

## DIANOVA CONGRESS - NETWORKING, COOPERATION & INNOVATION IN THE NON-PROFIT SECTOR - & COOPERATION AGREEMENT

**June 21** - Held in Lisbon, Portugal, Dianova's first international congress brought together many prominent professionals in the field of addiction and social services, as well as several representatives of the Portuguese Government. The objective of this conference was to evaluate the possibilities of optimizing public and private resources in the domain of social intervention.

Some speakers naturally raised important questions in the area of addiction, such as the evolution of intervention practices, and youth related issues in the EU. Other speakers addressed the fundamental characteristics of efficient networks, i.e. the presence of organizations in the non-profit sector that complement each other's skills.

At the conclusion of the day, all members of the Dianova network signed a Cooperative Agreement designed to reinforce international cooperation within the network and be the guarantee of proactive development of the organization's various programs, inspired by its core values and identity. This convention represents a milestone in the construction of a more efficient network, better able to share its practices and knowledge in order to confront the challenges of a new mission which now includes all the facets of healthy social development.

## EXCHANGE BETWEEN EUROPE AND THE AMERICAS: SPANISH TOWN OF ESPARTINAS TO SUPPORT THE CONSTRUCTION OF A GYMNASIUM IN NICARAGUA

Since its early beginnings in Nicaragua, Dianova has chosen to promote education to the most disadvantaged among the population, children coming from rural areas of the country and the streets of Managua. Dianova's Las Marías School was one of the pioneers of an educational project, the uniqueness of which was utilizing sports and the spirit of competition as catalysts for youth development and social integration.

This initial experience later on received numerous distinctions and awards during both sports and academic competitions, an example of the former being the capturing of the gold medal in the 200 meter run by the Dianova athletics club during the National Junior Track Championships, and the latter being a second place finish in the National Academic Olympics of Spanish language. Skills.

During 2007, the Town Council of the Spanish town of Espartinas in the province of Seville announced that it will provide the funding needed for the construction of a gymnasium on the grounds of Dianova's Las Marias educational center. Prior to this decision Spanish officials visited the Dianova centers in Nicaragua in order to observe first-hand the organization's efforts to develop programs for primary and secondary grade students.

Window

*The new gymnasium will benefit not only the students of Las Marias, but also all other young people of the region. No comparable sport facility is now available in the region to answer the needs of either group. Esther Del Río, Director of Dianova in Nicaragua.*

*de Dianova au Nicaragua*



## CANADA - INAUGURATION OF THE NEW TERREBONNE CENTER

Dianova treatment activities in Canada have been transferred to a new residential center in Terrebonne, located near the city of Montreal. This move was made in order to enable more efficient management of the organization's activities and partnerships, as well as to facilitate the intake of clients and the

visits of their families.

The requisites for the new center were to offer a quality environment similar to that afforded by our former center, in order to maintain an important dimension of the therapeutic program - the ability of residents to discover their relationship to nature and to benefit from the tranquility of a stay in nature - in particular for the beneficiaries of the Urban BreakAway Project: street youths.

## CHILE PRESIDENT OF THE REPUBLIC, MRS. MICHELLE BACHELET, VISITS OUR SAN BERNARDO CENTER

June 21 - Mrs. Michelle Bachelet, President of the Republic of Chile, delivered an address describing her government's social service programs while visiting our center, San Bernardo, which is dedicated to providing drug treatment to women with dependent children.

Mrs. Bachelet's speech emphasized, first of all, the importance of fighting poverty, and, secondly, her government's wish to collaborate with NGOs that help people facing important problems, Dianova being one of these. She emphasized that *"Assisting substance abusers does not mean limiting ourselves to providing only traditional therapeutic interventions, we must also address the other determinants that will help people with dependencies, including education, living conditions, employment, family, and the fight against poverty."*



*"No one can place himself above any other human being, in any way. No one should take advantage of human dramas such as poverty, indigence, alcohol or drug dependence. Here there is no place for selfish projects, no place for pettiness. We here are united in one of our country's successful social programs. We must all be part of this success. We must all persevere in our efforts."* Michelle Bachelet - President of Chile, during her visit to Dianova San Bernardo.

Note : Considering the success of the program conducted by the San Bernardo Center, the Dianova team in Chile opened on June 11<sup>th</sup>, a second facility dedicated to addicted women with dependent children, "Casa Romeral". The center has an intake capacity of 15 persons; it is accredited by the Ministry of Health.

## SPAIN DIANOVA HONORED BY SPANISH RED CROSS FOR GOOD PRACTICES IN THE REHABILITATION AND SOCIAL RE-INTEGRATION OF AT-RISK ADOLESCENTS



During the 5<sup>th</sup> seminar on Good Practices in social integration (Tarragona city, Nov. 23 to 24), Dianova's program designed for adolescent substance abusers with associated, negative social adjustment issues has been recognized by the Spanish Red Cross as providing an ideal model of "Good Practices" in the field of substance-abuse treatment, prevention and social re-integration of adolescents.

Offered by the Dianova centers of Zanduetta (Navarra), La Quintanilla (Murcia), Santa Elena (Córdoba) and Santa Lucía (Madrid), the program is designed for adolescents of ages 13 to 18 with psycho-social and addiction problems.

Recipients were selected by the department of Sociology of the Comillas University of Madrid. The award represents an acknowledgement of the scientific validity of Dianova's treatment model and a reward for its 5-year hard work.

[www.practicasinclusion.org](http://www.practicasinclusion.org)

## ITALY - NEW PROGRAMS, PARTNERSHIPS & PUBLICATION

**Partnership with Health Ministry** - In Italy, Dianova has been offered the opportunity to join an effort sponsored by the Italian Ministry of Health dealing with the fight against AIDS. This is a partnership commitment between the Ministry and various organizations working in the field of the prevention of AIDS and related pathologies. Its objective is to implement focused campaigns utilizing specific information and support tools.

Dianova also participated in the development of the *AIDS Help Line*, a telephone support and information service to be implemented next year.

**New Programs** - A rapid intake, assessment and referral service was implemented at the centers of Cozzo (Lombardia region), Ortacesus (Sardinia region) and Garbagnate (Lombardia), with the objective of offering addicts a 3-month residential program designed to initiate the process of change.

In addition, a specialized program for multiple drug users and alcoholics was implemented at the center of Cozzo. The modular structure of the program is designed to respond to the various problems of these populations and can also offer substitution treatment modalities when advisable or necessary.

Those two programs are administered by dedicated therapeutic teams consisting of drug counselors, psychiatrists and psychologists.

**Publication of Thesis** - a PhD thesis in clinical psychology and neuropsychology was written by Dr Stefania Rondino, based on the experience of the Dianova therapeutic community at the Garbagnate center.

*An Ideal Environment for Substance Abuse Treatment - the Rogerian Experience in the Encounter Group of the Dianova Garbagnate Therapeutic Community* - PDF document, downloadable on the site:

[Www.dianova.it](http://Www.dianova.it) (In Italian).

## NICARAGUA - PARTICIPATION IN MEETINGS & CONFERENCES

**October, 2007** - Dianova was invited to participate as an exhibitor at the International Congress on Addictions, held in Mexico City and organized by the Organization of Juvenile Integration Centers. This well-reputed conference is recognized as being an exceptional exchange forum for both government institutions and NGO's.

Our team in Nicaragua was also invited in November to represent Dianova at the *Regional Meeting for Latin America and the Caribbean* at their "After 2008", conference, held in Lima (Peru). The purpose of the meeting was to share experiences and ideas between different NGO's in order to discuss possible new strategies aimed at encouraging greater participation of civil society in the development of policies, practices and future strategies in the fields of addiction treatment and prevention.

Finally, our team participated in the *International Seminar of Juvenile Justice*, held in Managua by the NGO *Terre des Hommes* (from Switzerland) and the Supreme Court of Justice.

## PORTUGAL - AWARENESS CAMPAIGN

From July to September, Dianova web site in Portugal conducted an original drug awareness campaign titled "The Maze of Passions". (See *Prevention chapter for details*)

## SWEDEN - CONFÉRENCES

May 22 - Dianova's Ideell Förening Association sponsored a national conference in Stockholm during May of 2007 about the outcomes of the networking activities implemented between the Swedish capital and the city of Malmö. At this occasion Dr. Mats Fridell, researcher and professor at Lund University, presented the results of a study of outcomes of substance-abuse treatment for Dianova clients in Sweden.

Dianova also co-organized with the Stockholm *Mariaberoende* center a conference about the multiple facets of the use and abuse of cocaine. The theme of the conference was: "Together, we can make the difference."

Several addiction specialists from different countries met to inform local authorities and professionals about the dangers of cocaine addiction and about the necessity for implementing specific treatment modalities. In this regard, it should be noted that Dianova Uruguay sent one of their addiction experts to the conference to report on the substantial experience that Uruguay has had in this field.

## USA - PARTNERSHIP AND U.S CONGRESSIONAL ACKNOWLEDGEMENT

**Partnership** -Camp Deer Run was chosen by the National Military Family Association (NMFA) to host one of its popular Operation Purple Summer Camps.

NMFA designed this free summer camp program in response to the need for increased support for military children, especially those whose parents are, or will be, deployed overseas. Camp Deer Run joined a select list of dedicated camps that hosted more than 3,500 deserving children at locations in 26 states.

**Acknowledgement** - Camp Deer Run was awarded a special congressional citation for “Invaluable services rendered to the community” for its work during Operation Purple.



## Publications

*Dianova International's publication policy changed significantly this year when we made the decision to publish all our documents in three of the official languages of the United Nations - Spanish, English and French.*

*This choice was largely determined by our having been awarded Consultative Status to the Economic and Social Council (ECOSOC) of the United Nations, by the increasing role that we will play at the international level as a result of this new status, and also by a desire to make the Dianova network more open, to facilitate partnerships and to provide for quality exchanges between Dianova members.*

### **Publications of Dianova International**

**E-magazine** - This electronic magazine addresses general themes related to addiction, education and youth/community development issues. The magazine also focuses on various events related to the Dianova network.

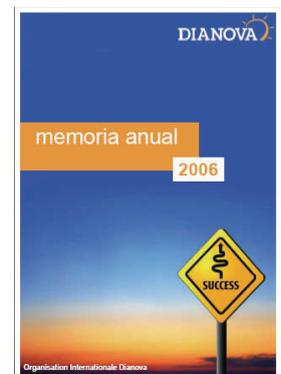
**Network News Briefs** - Specifically, this publication is utilized as a way to report rapidly concerning events originating from the Dianova network, including new programs and activities, meetings, conferences, etc.

**2007 Annual Report** - This publication, distributed both electronically and in print, is sent to all Dianova personnel, friends and network partners

**Posters and Video** - Extensive broadcast of the promotion and awareness video, "Choirs", (English and Spanish) and distribution of the promotion poster campaign "Faces", which were originally produced and distributed in 2005. (Courtesy of the TBWA communication agency).

All publications, videos and photos produced by Dianova International are available on line at the following address:

[www.dianova.org/english/dianova\\_international/dianova\\_international\\_05publications.php](http://www.dianova.org/english/dianova_international/dianova_international_05publications.php)



### **Publications of the Network**



It is not relevant to list every single document published by the Dianova Network. However, we would like to emphasize the fact that Dianova external communications policies and vehicles have now matured and play a growing role in the activities of the network, in terms of both quality and quantity.

All member organizations regularly publish electronic newsletters and magazines, press releases, brochures and other corporate documents, and some member organizations have had the opportunity to publish articles of interest in scientific magazines, to give interviews for television and to produce presentation videos. In addition, several members have presented their work during conferences of national or international scope.

And last, but not least, we should also point out that the quality of the documents produced in any given member organization has made it possible to use them again and adapt them to the needs of other member organizations.

# Development and Projects

## The World Wide Web

Alongside our continuing task of reinforcing and opening up the Dianova Network, its place on the web was subject to a preparatory work within a long-term project that will end in 2009 with the positioning of the network as an important participant in its fields of expertise.

The first step of this work, and the objective for this first year, was, on the one hand, to determine the quality standards expected for all member organizations as regards texts and images and, on the other hand, to reach a common position for our corporate identity on the web.

The next step will be accomplished during 2008, when every “national” web sites will be completed using a common template that will provide a consistent and representative corporate identity.



## International Work Group - Project Sweden



In Sweden the services of Dianova have, by nature, an international scope. Because Dianova has no therapeutic community in the country, most of the therapeutic process is accomplished abroad, clients being given the opportunity to enter Dianova therapeutic centers in Belgium, Canada, Spain, Italy or Portugal. The technical work group, “Dianova Sweden Project”, is composed of two persons from Sweden, one from Spain and one from Italy. Their mission is to design a therapeutic project that would take advantage of the combined potentials of the country of origin and the country of intake.

After completing this evaluation process, a therapeutic program is designed, involving the following steps:

- Information phase: evaluation and intake: Dianova in Sweden (Malmö / Stockholm)
- Residential treatment phase : Dianova network: duration 6 months
- Social reintegration phase: Sweden (Malmö / Stockholm), duration 3 months
- Post residential follow up: (Malmö / Stockholm), duration 3 months

The project will be completed in 2008. It will offer an alternative intake/treatment/follow-up process for substance abusers in Sweden.

## International Work Group - Project Uruguay

The Dianova strategic plan for Uruguay calls for the launching of two new, specialized projects - an international substance-abuse treatment center and an outpatient treatment program for adolescents.

The International Treatment Center (ITC) was designed, and its implementation was initiated, during 2007. The center will offer therapeutic services to substance abusers coming from other countries of the South American continent. This ambitious project entails the accomplishment of several critical tasks simultaneously:



- Structural transformation of the Melilla residential center (a 91 hectare site located 25 km from Montevideo) to respond to the requisites of the new service, which will have an intake capacity of 32 clients.
- Implementation of the residential treatment program, including the establishment of liaison capabilities between the professional services of the countries of origin and those of the new center.
- Technical supervision of the project by Dianova International. The involvement of the International office makes possible the exchange of various experts and other executive personnel between the ITC and other centers of the Dianova network for the purpose of training counselors and adapting the new service to the Dianova treatment model.

The *International Treatment Center* is scheduled to be fully operational in 2009.

The outpatient program was created within the framework of the existing Dianova treatment services for adolescents with substance abuse problems. This service already offers an ambulatory treatment program as well as an 8-place residential setting for those requiring more supervision. The existing service now intakes adolescents referred by the Uruguayan Institute of Children and Adolescents

## IV Management and Development Encounter: “Organizing to Create Realities” Palma de Majorca (Spain)



The Majorca training encounters are now part of a Dianova tradition. A tradition which pretends combines the engagement in a common project with the simple joy of friendship and teamwork.

This year, the encounter was devoted to a new objective, that of stimulating every organization member to learn networking skills at every level, while respecting Dianova’s common values, as well as the uniqueness of each person, all with the aim of building a stronger, more efficient Dianova network.



Thirty-eight persons from all member organizations gathered in Palma under the theme of “Organizing to Create Realities”, which represents a real, international challenge for the network.

From this starting point, the trainers asked the group, as the main activity for this encounter, to form a small musical orchestra and prepare a performance, to be presented on-stage at the end of the training program. The encounter concluded with an analysis of the various dynamics present during the preparation of the performance, such as teamwork, initiative, consensus, and others.



# Member Organization Activities



Prevention

Addiction Services

Youth Services

Education Services

Community Development

The Dianova Network in figures

“Dianova’s biggest asset is the synergy of all the talents, capabilities and experiences amassed by the organization’s participants, in addition to the sum of what the organization has been capable of achieving in terms of innovation, successes, networking and its presence and influence in the community”.

*Rafael Goberna Carrión, expert in industrial psychology, trainer and consultant to Dianova* accumulate

## Prevention

*During 2007, a number of innovative prevention activities were conducted successfully by several Dianova member organizations, including Spain, Nicaragua, the United States and Portugal. We have chosen three of them as exemplifying the basic principles on which our activities in this area are based.*

### USA - Drug Prevention at Camp Deer Run

Camp Deer Run, located in New York State, is one of the most effective of the activities dedicated to youth development in the Dianova network. Through a variety of sports, games, adventure activities and environmental education, young people - children and adolescents - learn leadership skills, teamwork, self-esteem, decision-making, conflict-solving, and the capacity to communicate on a positive level.

Although the activities listed above are not designed to focus only on drug prevention, they address critical elements of prevention by enhancing protective factors and reducing risk factors. These are factors that have been identified by *The Search Institute*, a well-known non-profit organization which conducts applied scientific research on positive child and adolescent development.

At the heart of the institute's work is a framework of *40 Developmental Assets*, which are positive experiences and personal qualities that young people need to grow up healthy, caring, and responsible. Camp Deer Run impacts 20 of the 40 identified assets. With regard to alcohol, tobacco and other drug use, research has shown that with 20 of the Developmental Assets, young people are 3 to 4 times less likely to use alcohol or other drugs.

A list of the *Developmental Assets for children and adolescents* in English, Spanish and French, can be found at: <http://www.search-institute.org/assets/forty.htm>

This evidence developed by the Search Institute and others validates the decision by Dianova USA to focus its work on youth development issues. It shows that multi-facetted interventions, such as those provided at Camp Deer Run, are the most effective in producing meaningful levels of improvement in self-esteem, social abilities, learning-skills and a commitment to positive values, all of which have been proven to discourage drug use leading to addiction.



### Nicaragua - The Neovida Program

In 2003 Dianova International initiated a newly-designed, comprehensive drug prevention program within the educational centers operated by Dianova in Nicaragua: the *Neovida* program.

From the beginning, this ambitious program was intended to be an integral part of the basic school curriculum on a long-term basis, requiring that the program had not only to be accepted by all the educational staff, but also implemented by them.

As a first step, all the educational staff studied the various aspects of substance abuse and its consequences, followed up by training in the school-based prevention strategies and techniques of the *Neovida* program. The program was then put into practice by the instructional staff, supported initially by professional consultants.

Neovida consists of eight developmental areas designed to provide the children with information on drugs which is realistic and adapted to their ages, in order to help them know their own capabilities, to build self-esteem, to reinforce their autonomy and decision-making abilities and to strengthen their links with their families, their school and their communities in general.

The eight developmental areas are: My Information, My Identity, My Paths, My Problems, My Relationships, My Family, My School and My Community. Each of these areas was integrated as naturally as possible into the various academic subjects, depending on the material addressed by each, e.g. the first area, My Information (about drugs), was covered within the context of the Natural Sciences lessons.



All of the strategies inherent to the *Neovida* program have been validated by scientific research. References are available on the U.S. National Institute on Drug Abuse (NIDA) web site at: [www.nida.nih.gov/drugpages/prevention.html](http://www.nida.nih.gov/drugpages/prevention.html). A private consulting firm also conducted an evaluation of the program, the *Interdisciplinary Group on Drugs* (GID, Spain).

#### *Key strategies relating to the success of the Neovida Program*

- The program is designed to enhance protective factors (e.g. quality family support) and reduce of risk factors, (e.g. aggressive behaviours)
- The program adapts to the children’s ages and to their levels of study. For example, elementary school children target specific risk factors such as early aggression and school dropout, while secondary school children focus on increasing communication skills and reducing peer pressure.
- The program utilizes a combination of prevention approaches, e.g. interventions take place in a school setting but also involve the family. The program also utilizes several prevention strategies: information, education or development of personal and social competences
- Rather than one-time interventions in a single setting, the program is long-term, with repeated interventions, which is essential to the reinforcement of the program’s objectives
- The program utilizes interactive techniques, such as peer discussion groups, role playing and on-going training of the educational staff
- The program focus on realistic objectives, such as developing the children’s capacities for responsible decision-making relative to the use of alcohol, tobacco and other drugs, and offering them alternative, healthy choices likely to help them make responsible decision-making.

### **Portugal - “The Maze of Passions” First On-Line Awareness Campaign**

From July 16 to September 30, Dianova Portugal conducted an original drug-awareness campaign titled, *The Maze of Passions*. The campaign was launched via the Internet, utilizing musical themes by *Fangoria*, *Tina Turner*, *Pink Floyd* and *The Queen*. Its objective was to increase understanding of the social risks associated with alcohol and drug abuse.

The campaign presented six different segments displaying a variety of images showing the neurological, physiological and behavioral outcomes of substance abuse. New images are then associated with the positive aspects of healthy lifestyles, promoting social, professional and school achievement.

The campaign was produced thanks to the sponsorship of *Sociedad Portuguesa de Autores*, with the participation of EMI Portugal, Sony Portugal and Subterfuge Records, the latter which aired the various musical themes during the 15-day launch.

## Addiction services

### Introduction

*From the beginning, Dianova's addiction services have proven able to evolve and offer today a broad range of activities and programs which have made thousands of people able to look at the problem of drugs through different eyes.*



**Different eyes on one's use of drugs:** our residential programs in therapeutic communities, the objective of which is abstinence, are dedicated to helping people to gain their bearings, to learn behaviors that lead to a higher quality of communication with others and to achieve better self control.

Our residential programs guarantee a drug and alcohol-free environment and rapid intake with the possibility of undergoing an in-site detoxification process under medical supervision.

**Different eyes on issues that need to be addressed:** Our programs are able to adjust to specific needs through the implementation of specialized modalities, including treatments for cocaine users, for associated psychiatric disorders, for women with dependant children and for adolescents with behavior disorders.

**Different eyes on the drugs themselves:** When speaking of addictions, the word has not only its traditional meaning (abuse of illegal drugs), but it also stands for a dependence on legal drugs, such as tobacco or alcohol. Understanding the special relationship people have with a given substance is often a key-element in achieving abstinence.

### Science-based, person-oriented approaches

All programs developed within the Dianova network are grounded on science-based, reliable approaches, such as the biopsychosocial model, the motivational interview, cognitive-behavioral therapy and the Rogerian approach. Every approach we utilize, however, is primarily based on the quality of the relationship between the addiction professional and the client. This is what we call the "therapeutic alliance".

## Residential Program in Therapeutic Communities

### Who

The residential program in a therapeutic community (T.C.) is aimed at adults suffering from addictions (alcohol and other drugs), and in certain cases adolescents, who:

- Have made unsuccessful attempts in other residential, or outpatient, drug treatment programs and/or
- Need to be removed temporarily from an environment associated with the abuse of drugs and placed in a holistic treatment program

### How

The rehabilitation, or recovery process, is conducted according to the T.C. model, which means a communal place of living, considered, per se, as a treatment method producing individual changes through positive interactions between the participants and their environment, including the other people that they encounter.

The recovery process comprises 3 major steps

- Detoxification
- Readaptation
- Preparation for reintegration

The process of recovery utilizes group and individual therapy. An interdisciplinary team evaluates the needs of the person and develops an individualized treatment plan which consists of the following elements:

- Physical and mental health: pharmacotherapeutics, medical follow-up, education for health;
- Personal and relational development: interviews with a psychologist, mentoring, group therapy (social skills, relapse prevention, personal growth);
- Family: the therapeutic team endeavors to restore family bonds which were often much impaired by many years of addiction, and to encourage the commitments of the person's family and friends in the recovery process ;
- Use of drugs: the therapeutic team helps the person to become aware of the risks associated to the use of alcohol and other drugs and to become aware of the specific triggers for the use of drugs, with the objective of avoiding or controlling potential relapses.
- Vocational reintegration: The residents carefully prepare for their futures, whether they are going back to work, initiating a new career or undertaking academic studies or vocational training.
- Leisure activities: the use of alcohol and other drugs is closely associated with leisure activities, and it is, therefore, critical to learn how to manage those activities better. The residents must learn to appreciate and engage in healthy and satisfying leisure activities without stimulants.

The interdisciplinary team consists of physicians, psychiatrists, psychologists, social workers, certified drug counselors and other therapists.

Motivation for change results from the right balance between the people's needs and expectations, through a personalized recovery process in which all have a major role to play, e.g. the person him(her)self, his(her) family, the Dianova team and others engaged in the person's rehabilitation, such as social workers, lawyers, physicians, etc.

#### **Why**

The program aims at reducing risk factors and increasing protection factors against the abuse of alcohol and other drugs. The programs endeavor to help the people find a satisfactory degree of autonomy in most aspects of their lives, including social relationships, work, and control over alcohol and other drugs.

## **Outpatient Treatment Program**

#### **Who**

The outpatient treatment program addresses the needs of those who have a substance abuse problem, but who are still well integrated socially and thus do not require a residential setting.

#### **How**

The program is based on individual or group counseling. It relies on an individualized approach tailored to the specific traits of each person, such as his learning capacity, his introspection abilities, the quality of his family and social relationships and his vocational competences or skills.

#### **Why**

The program targets the development of the person's autonomy, which means his ability to make healthy, responsible choices concerning the use of alcohol, tobacco and other drugs, relative to his social and family relationships, his work or studies and to other social factors in his life.

## Motivational Program

### Who

A motivational program is designed for young adults and adolescents who have ambivalent feelings towards drug use and need support to evaluate their situations, and possibly consider entering a drug treatment program.

### How

The motivational approach is typically centered on the person. Its goal is to help the person understand and solve his own ambivalent, contradictory feelings about the use of alcohol or other drugs.

The therapist is dedicated to supporting and leading the person through the various stages of behavioral change, which are as follows:

1. "I have no problem, therefore I don't need to make any change in my behavior."
2. "I know I've got a problem, but I'm not ready to change."
3. "I'm ready to change and I'm considering how I can do it."
4. "I am changing my behaviors."
5. "I've made changes in my behaviors, and I'm trying to maintain them."

### Why

As its name implies, the motivational program is directed at helping people take decisions and strengthen their own motivation to change a behavior and break a well-rooted, negative habit. The objectives of the program are therefore necessarily individual and may include achieving abstinence, reducing one's consumption, improving social relationships, and other important personal goals.

## Relapse Prevention Program

### Who

Relapse prevention programs are designed for those who have completed a treatment program (at Dianova or elsewhere) or can potentially achieve control over their consumption, and feel the need to reinforce their progress.

### How

The program is founded on individual or group counseling. It is designed to help individuals identify their thoughts, feelings and behaviors and understand the interactions between those feelings and behaviors, in particular when confronting situations likely to trigger craving: i.e., meeting a friend who still abuses drugs, walking a street where the individual used to buy drugs, etc.

Individuals will then identify and utilize new ways of thinking, feeling and behaving when confronted with those triggers, owing to a variety of restructuring techniques, such as problem solving, relaxation, and other coping skills.

### Why

The program is intended to help individuals manage more effectively at-risk situations with which they inevitably will be confronted.

## Family Support Program

### Who

People abusing alcohol and other drugs, with friends and families being involved in the rehabilitation process.

### How

The program may be implemented within either an outpatient or residential setting. It is comprised of a series of workshops designed to develop the person's social and personal abilities, or the abilities of his support group (family and friends), in areas such as communicating, learning one's limits, understanding and being able to confront codependency, the latter being a common disorder that induces family members to feel responsible for a loved one's addiction and to progressively put their own needs aside.

### Why

The program is intended to promote positive attitudes and reinforce critical protection factors by encouraging well-grounded family ties

## Reintegration Program

### Who

People who have completed a residential drug treatment program and require ongoing, individual support during the reintegration phase.

### Why

An individual plan is designed that will enhance job search abilities and reinforce the competences gained during the residential program.

The program is usually implemented in settings known as "transition centers" or "supervised apartments". Under the supervision of professional counselors, the individuals are progressively given autonomy, depending on their needs and capacities.

The post-treatment reintegration program completes the reintegration phase which was begun during the residential treatment process.

### How

Some people need to establish an entire new approach to life in order to achieve successful reintegration, including getting a job after many years of unemployment, breaking with their past and with their friends who are still using drugs, etc.

The reintegration program is specially designed to help them, step by step, go back into society and begin a new, productive life again.

## Substitution Program in Therapeutic Communities

### Who

Individuals undergoing a methadon treatment program or other substitution drug, (e.g. buprenorphin, Subutex ®), and who still engage in heavy drug use, or are socially and professionally in jeopardy.

### How

*Programs targeting a complete withdrawal from all drugs, including from substitution drugs*

After entering Dianova's residential program, the individual immediately begins a long term withdrawal process from their substitution drug, under on-site medical supervision administered by an attending physician.

Complete withdrawal is achieved during a medium-to-long-term process, with a weekly decrease of the prescribing drug dosage. Dosage may also be increased during a week or two if recommended by the attending physician.

*Programs involving maintenance of the substitution drug*

These programs also utilize every tool available in the therapeutic community for achieving a discontinuation of drug use. However, unlike those previously described, these focus on managing the use of the

substitution drug without attempting any decrease in use, based on a medical evaluation of the individual and the physician's assessment of the individual's ability to tolerate a reduction or cessation of the drug.

### **Why**

Among those undergoing substitution drug treatments, many wish to break the habit and give up a drug which is perceived as a restraint to a satisfying quality of life that is often identified as a "crutch".

Maintenance programs aim at mitigating the negative issues related to the person's lifestyle, such as blood-borne and sexually-transmitted infections (STI), delinquency, abuse of other drugs, and other issues.

## **Youth services**

### **Introduction**

*Since the very origins of the Dianova network, we have been working for and with young people.*

*The know-how acquired through our past efforts has become a key element during recent years in designing interventions for "at-risk" youth in addition to drug abusers, including adolescents and young adults who are confronted with family disruptions, inner-city youth, "street" youth, illegal immigrants, youth who are violent or victims of violence and others.*



*Helping, healing, showing these youth the path to a better future, has already been greatly satisfying. However, with such precious know-how, and with the success of our efforts so far, we are now determined to expand and develop more broadly programs and activities that provide early, preventative interventions.*

*From this point on, doing so will be one of Dianova's principal objectives.*

*It is our hope that the programs that we have developed thus far in the fields of youth development and education, and ones that hopefully will evolve in the near future, will soon benefit youth in every country where Dianova is present.*

*Working with youth is making an appointment with the future.*

## **Program for Adolescents**

### **Pour qui**

Adolescents and young adults age 15 to 21 with social adaptation disorders, behavior troubles and other psychosocial problems, related or not to the abuse of alcohol or other drugs. Youth in this age range are referred from youth protection agencies, and their therapeutic program, including their education, is implemented in partnership with, and close monitoring by, the latter.

### **Comment**

The program offers intensive educational and therapeutic interventions in a residential setting that is especially designed to encourage the positive social development of adolescents and young adults.

The therapeutic team, the residential center, their peers and their own motivation are key elements in helping them learn positive behaviors and develop protection factors critical to their personal identity, such as self-esteem, self appreciation, conflict management, etc. The program is multi-faceted and consists of education, psychotherapy, free time management, etc. Interventions can be individual or in a group setting.

### **Pourquoi**

Socially vulnerable youth need appropriate support and a positive perspective. The therapeutic process is based on their interests and assets.

## Urban Breakaway Program for Street Youth

### Who

"Street youth", who, by definition, are confronted with the many risks that are related to their lifestyle, including psychological stress, physical violence, blood-borne and sexually-transmitted infections (Hepatitis C, AIDS, etc.) and physical deterioration resulting from the abuse of alcohol or other drugs.

### How

The "Urban Breakaway Program" offers recreation, health education and group therapy workshops in a safe, friendly, drug-free setting.

These activities are provided in a residential setting and are facilitated by trained specialists, including a licensed nutritionist and certified group therapy counselors.

The various activities are especially designed to increase participants' self-esteem, and teach stress management skills and violence-avoidance, while workshops address other critical issues for street youths, such as:

- How AIDS, Hepatitis C and other blood-borne infections are transmitted
- The consequences of the use of alcohol and other drugs
- The importance of good nutrition and how it can be achieved in spite of limited resources

### Why

The primary objectives of the Dianova Breakaway program are to help the participants raise their levels of autonomy, to help them face their daily problems successfully, to enable them, eventually, to change their lifestyles and get off the streets - and, above all, to give them the confidence that all these objectives are truly attainable.



## Camp Deer Run

### Who

At-risk, under-served young people of ages 9-16.

### How

Camp Deer Run, an attractive, year-around camp and retreat facility nestled in the hills of the southern Catskill region of New York State, approximately 1¾ hours from New York City. The camp offers a variety of programs critical to the positive development of youth, most of which are tailored to needs and objectives of specific community partners.

Two of the key elements of Deer Run's programming are our team challenge course program and our environmental education program.

Research has shown that both of these activities have the ability to impact the positive social development of young people in important ways.

The camp is accredited by the American Camp Association and licensed by *the New York State Department of Health*.

### Why

The camp's programs are specially designed to teach healthy personal characteristics, such as self-esteem, trust, teamwork, decision-making, effective communications and personal responsibility, and to broaden the participants' knowledge of the natural world, their place in it and their responsibility for caring for it.

## Education service

### Introduction

A real educational process underlies almost all Dianova's programs and activities, which endeavor to instruct in such areas as knowing oneself, one's capabilities and limitations, developing positive, enriching interactions with others, with our environment and with our community, learning vocational abilities, etc.

This educational process addresses the three areas of learning:



- *Learning itself, or gaining knowledge through pedagogic means.*  
*Every year, Dianova's Las Marias School in Nicaragua accommodates more than 300 pupils who are either from the street or from disadvantaged, rural families.*
- *Learning skills, or gaining practical competences and experience in a given activity*  
*Vocational training is part of most Dianova's programs, and internal training is given to the staff on a regular basis.*
- *Learning abilities, or the capacity to develop positive, respect-based interactions with our environment, whether human or natural.*  
*Gaining these abilities, including being attentive to others, displaying empathy, preserving our environment, etc., is a common feature at Dianova centers.*

*For Dianova, promoting the positive development of healthy human communities means to implement and support initiatives that are "healthy" in the broadest sense of the word, encompassing the improvement of social, cultural, economic and physical environments, as well as individual health. In this process education has the main role to play.*

## School

### Who

Children from the street and from disadvantaged, rural families in Nicaragua. More than 300 children benefit from this program each year.



### How

The program offers an academic, primary and secondary, curriculum for the students. Students originate from disadvantaged, rural areas or from the street. The latter are boarders, a unique opportunity without which they would not have access to education.

In addition, the "Neovida" program, intended for the students and their families, endeavors to help them reinforce their social abilities or to confront the risks associated with their situation (alcoholism, domestic violence, unemployment, etc.) - *Please consult the Prevention section for more information.*

The program is accredited by the Ministry of Education, Culture and Sports.

### Why

The program aims to provide these children with an education through the secondary level and give them the personal abilities and values necessary to reduce risk factors which could otherwise lead them to labor exploitation, sexual exploitation, drug abuse, illiteracy, violence and other anti-social problems. It also endeavors to increase protection factors critical to the achievement of social and vocational stability.

## Mother and Child Project

### Who

Women in difficulty with substance use (alcohol or other drugs), who also have one or more dependant children, are sometimes reluctant to enter a drug treatment program because of their child-rearing responsibilities. The Mother & Child Project, implemented in Chile, is part of the solution for these women.

### How

The treatment process follows the various procedures of a normal residential program in one of our therapeutic communities, in addition to which mothers learn specific parenting skills through workshops, group encounters and individual counseling.

A kindergarten is provided within the residential setting, under the supervision of dedicated, experienced personnel, including developmental psychologists and youth workers. The kindergarten program provides the children with a safe, tranquil, notwithstanding stimulating, environment which helps them to grow up healthy and strong.

Post-treatment, the program is duly followed-up by social agencies in charge of the women's social integration.

### Why

The primary objective of the program is to improve the quality of life of women and children by educating the mothers with regard to the ways in which they regard their lives. On the one hand, the women need to face their addictions and regain control over their lives, while on the other hand, they learn the many skills required for good parenting: restoring maternal bonds, increasing their capacity and trust with respect to their roles in protection, authority and the health of their children.

This dual, therapeutic and educational, dimension positively influences the mother, and eventually the child, the family environment and the society.



# Community Development

## Introduction

*Dianova has become increasingly committed to assisting the various communities where its centers are located by participating in the development of effective means of helping those who are socially vulnerable to achieve the desire and ability to become productive members of the community.*

*This new intervention strategy based on community development results from two distinctive and innovative characteristics of our network:*

- *Firstly, the initiative originates from local institutions who need a response to the lack of development in their communities;*
- *Secondly, those responses can be initiated and implemented by Dianova, both because we are able to develop the necessary relationships based on the trust that has developed between ourselves and local agencies, and also because we can provide the required expertise.*

*As a result, Dianova is creating a different type of undertaking than that in which it has been engaged for more than ten years, while demonstrating our ability to intervene in the field of social development in a way that goes beyond the response solely to individual needs.*

## The Solis Project

### Who

People experiencing a social emergency, or highly vulnerable people

### How

The Solis Project was initiated as part of a national program dedicated to confronting social exclusion and poverty through the development of integrated initiatives which would encourage local, dynamic partnerships between non-profit organizations, businesses and social agencies.

In addition to Casa Azul, a Dianova center dedicated to temporary housing, the Solis Project brings together several types of participating social service agencies, some of which are as follows:

- Mobile services for judicial and social support
- Home-care services
- Home resettlement services
- Training activities and programs targeting healthcare issues
- Dianova's temporary housing center.

Dianova's Casa Azul housing center has 12 places for temporary housing (6 months maximum), 3 places for emergency housing (1 month maximum) and an apartment for families. Those entering Casa Azul are supervised by experienced professionals from many fields, dedicated to providing them with social and psychological counseling, as well as supporting their health and judicial needs and offering them occupational counseling and job-training.

### Why

To fulfill the need for emergency housing for people in social distress, to provide them with appropriate counseling and support, to assist them in dealing with government agencies and to help them develop skills and competency levels that will optimize a successful reintegration into normal society.

## The Dianova Network in Figures

### Principal Substances that Generate Treatment Demands (adults)

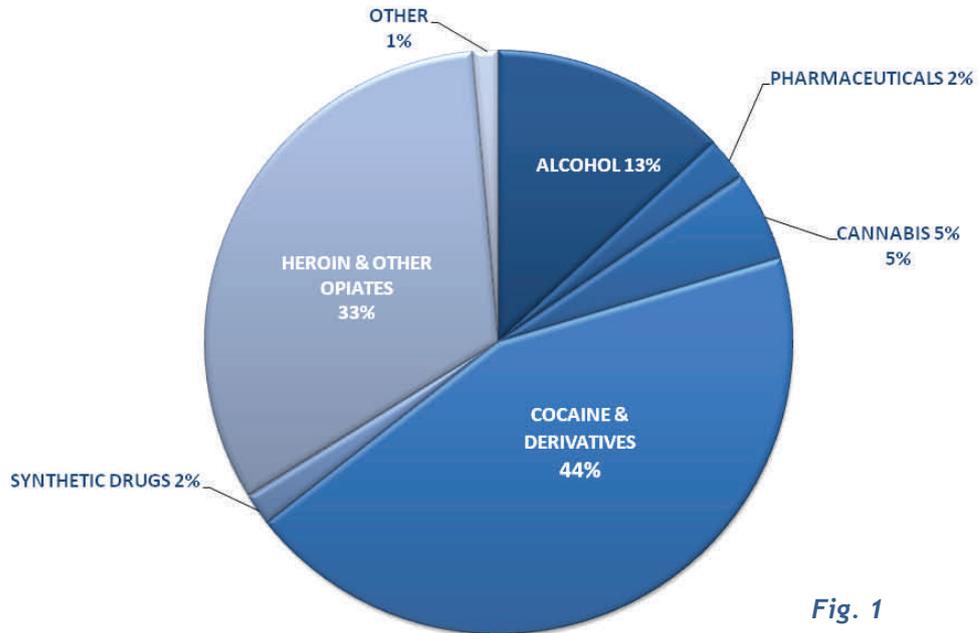


Fig. 1

\*Other: principally Amphetamines

### Principal Substances that Generate Treatment Needs (adolescents)

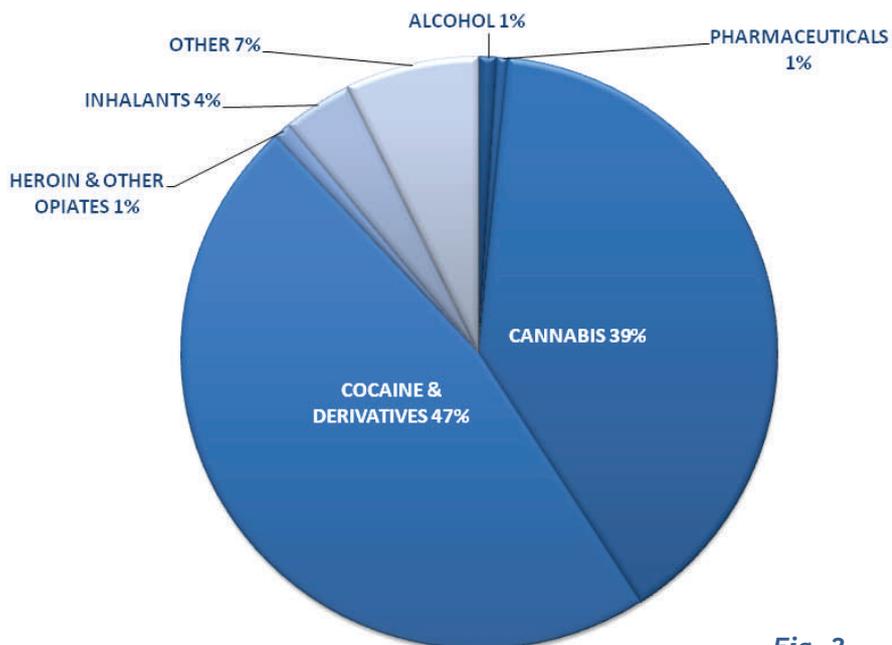


Fig. 2

\*Other : Ketamin and other drugs

By “principal substances that generate treatment demands”, we refer to the substances which a person deems to be the most problematic for himself when entering a treatment program.

The graphics 1 & 2 do not reflect entirely the reality of drug consumption, because most people applying to a treatment program utilize more than one drug, and “secondary” substances represent, from their own standpoints, a minor problem, if a problem at all, and must therefore be given specific attention during the awareness process.

Cocaine abuse is, for the third time, the substance perceived to be the most problematic for both adults and adolescents. However there is an important inconsistency concerning substances generating treatment requests relative to specific Dianova member organizations. While cocaine remains the drug of choice in North America, South America and in Spain, it ranks only second, after heroin and other opiates, among the treatment requests made to other Dianova members, such as Italy, Belgium and, especially Portugal; the latter group consists of countries in which heroin and other opiates rank first.

We also notice that the consumption of cocaine hydrochloride (cocaine in powder) is more and more often replaced by crack, or, as in Latin America, by the consumption of “pasta base”, which is unrefined cocaine. This drug is extracted directly from coca leaves by a process of soaking with various chemicals, among them sulfuric acid and kerosene, resulting in a much cheaper, and more addictive, drug than classic cocaine hydrochloride. In Chile for example, half the adults and nine out of ten adolescents entering a Dianova treatment program for use of “cocaine or derivatives”, were using “pasta base”.

With regard to the adolescent group, we must emphasize the large number of treatment demands motivated by cannabis abuse compared to the adult group, which may show a greater vulnerability of adolescents to this drug, as has been suggested by the literature.

It is also important to mention that adolescents entering Dianova’s specialized programs in Spain and Chile exhibit the highest level of behavioral problems, requiring a comprehensive treatment model that combines both educational and therapeutic approaches addressing the various difficulties of the adoles-

## Distribution of Beneficiaries by Services

SERVICES	NUMBER OF BENEFICIARIES	INCLUDING DRUG PREVENTION PROGRAMS & WORKSHOPS*
ADDICTION TREATMENT	1,559	
○ RESIDENTIAL	(1,375)	
○ OUTPATIENT	(184)	INCLUDING 37 FROM EXTERNAL WORKSHOPS IN PORTUGAL & SWEDEN
PERSONAL DEVELOPMENT	1,476	INCLUDING 900 FROM CAMP DEER RUN - USA
EDUCATION, SCHOOL	350	INCLUDING 306 FROM THE NEOVIDA PROGRAM IN NICARAGUA
COMMUNITY DEVELOPMENT	1,086	
○ SOLIS PROJECT (Portugal)	(1,026)	
○ URBAN BREAKAWAY (Canada)	(60)	
<b>TOTAL</b>	<b>4,471</b>	INCLUDING 1 243 HAVING PARTICIPATED IN A PREVENTION PROGRAM

Fig. 3

\*Not shown in the chart above: participants in external prevention activities conducted by the Dianova network (i.e. Spain, Portugal and Sweden) outside of Dianova facilities, e.g. in schools and social centers. In all, 1256 people participated in these activities.

**Note:** All treatment programs include relapse-prevention activities, in individual or group sessions, which are important parts of members’ activities in the field of prevention, although not reported separately.

## Percentage of Beneficiaries by Services

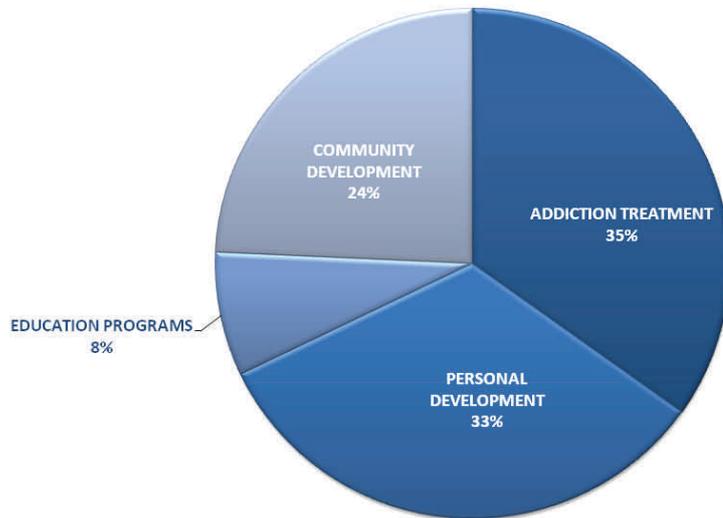


Fig. 4

## Percentage of Beneficiaries by Gender

Including all services

TOTAL	MEN	%	WOMEN	%
4,471	2,515	56%	1,956	44%

Fig. 5

## Percentage of Beneficiaries by Age

Including all services

TOTAL	+18	%	-18	%
4,471	2,290	51%	2,181	49%

Fig. 6

## Dainova Personnel Service Categories

	BELGIQUE	CANADA	CHILI	ESPAGNE	ITALIE	NICARAGUA	PORTUGAL	SUÈDE	URUGUAY	USA	DIANOVA INT.	TOTAL
SERVICES AUX PERSONNES	14	12	41	115	65	32	43	5	16	17	0	360
ADMINISTRATION ET SOUTIEN	3	4	17	19	26	22	9	6	1	4	4	115

Fig. 7

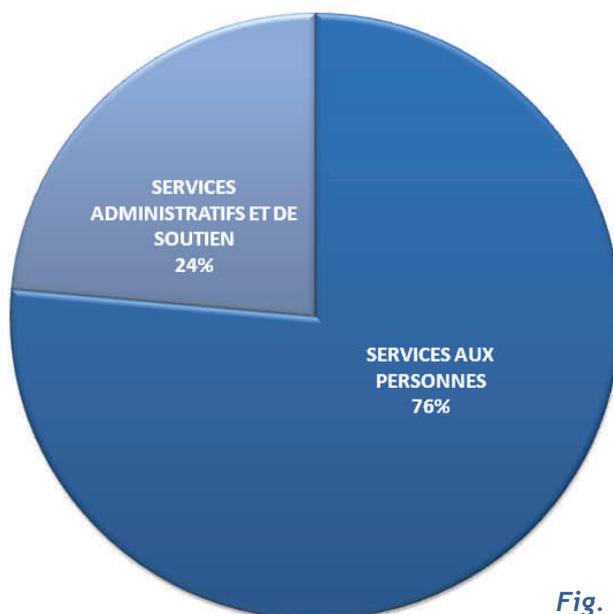


Fig. 8

During 2007 the personnel of the Dianova Network consisted of 488 employees divided into two main categories: services to persons and those devoted to administration and support. Services to persons include all the personnel having a direct relationship with clients, including certified drug counselors, educators, treatment supervisors, physicians, psychiatrists, psychologists, nurses and other therapists, in addition to social workers and training personnel. The term, *administration and support services*, refers to the personnel not having a direct relationship with beneficiaries, including management staff, administrative personnel, maintenance employees and personnel in charge of marketing and communication.

## COMMENTARY

By José Ángel Muñoz Rivero - President

*When speaking of Dianova International and the successes of the entire Dianova network, it is important to emphasize what we consider to be the essential strength of the combined international organization, which is the richness of its culture of openly and unselfishly exchanging ideas, information, and technology, and the commitment of its personnel to the success of all members.*

*Belonging to different cultures, speaking different languages, living in different societies, instead of dividing us, represent a wealth of rich resources and a powerful force in our organization's development and of that of the network. For Dianova International, this wealth translates into the numerous executive personnel and advisors with a variety of specialized skills, education and training that make up working teams whose mandate it is to support members' specific projects and to provide objective guidance about potential solutions to given problems.*

*For member organizations, this richness translates into the various meetings abroad dedicated to exchanging or training, and into the commitment of human resources to specific projects of other member organizations. With a reciprocal objective of learning and teaching, individually and collectively, this culture of openness represents the very success of the Dianova Network.*

*It is our collective commitment to exercise this strength in such a way that it may continue to develop for the benefit of those that we serve.*



# Financial Resources



“It is now critical to achieve the integration of various treatment models. Each one of them is useful; each one has its place. However none of them is sufficient per se. Clients must be offered a wide array of valid options, not with a spirit of competition but of synergy.”

Maurizio Coletti - President of Itaca Europe, consultant to the Italian Ministry of Social Affairs.

## *Dianova International*

The current action plan, implemented two years ago, is being carried out. It consists of the strengthening of the organization's and the network's corporate identities, the promotion of knowledge-exchange, the ongoing training of our inter-organization advisory teams and the initiation of new projects and social programs designed to bring about adequate responses to societal changes.

Independent of the objectives for 2010, the organization has initiated a broad internal review aimed at ensuring its continued development and sustainability. To aid in this process, a strategic vision for 2016 is being prepared. This strategic vision will be expanded, targeting a broader scope of activities, which, while maintaining the social roots of Dianova's mission, will also increase our self-reliance and generate new resources designated for the support of new projects in the non-profit sector.

Dianova International is part of the nonprofit sector, it is formed by its own members to which it brings a financial and organizational support. The organization projects its initiatives from its headquarters in Lausanne (Switzerland) and from its operational division in Castelldefels (Spain). In all, more than 85% of the organization's expenses were directly or indirectly related to the fulfillment and development of the mission of the network.

The 2007 financial year has closed with a surplus of 23,976.37 CHF (14,485.04 €), vs 34,198.09 CHF for the previous year. The totality of this surplus will be dedicated to the reinforcement of the organization's capital reserves

The general accounting of the organization is managed by its accounting firms and external attorneys. The 2007 annual accounting statements of Dianova International have been audited by the accounting firm of Fiduciaire Comte & Associés from Carouge - Genève (Switzerland), which report is part of the present document.



## Balance Sheet and Income Statement of 12/31/2007

Note: The page below was translated from the French language version of the document. The document was prepared according to Swiss accounting practices and terminology, which may not, in every instance, correspond directly to practices common elsewhere.

	2007	2006
<b>Assets</b>		
Fixed assets	19,185.21	35,647.11
Short-term deposits/bond portfolio (2006)	2,723,144.29	1,720,546.41
Advances & Loans	4,448,320.88	4,728,573.05
Miscellaneous debtors	26,336.60	22,732.93
Insured Cash Deposits	7,387.48	4,982.38
Temporary assets	9,864.44	26,602.71
<b>Total assets</b>	<b>7,234,238.90</b>	<b>6,539,084.62</b>
<b>Liabilities</b>		
Founding endowment & reserves	3,002,353.88	2,968,225.79
Third Party Funds	3,790,522.50	2,914,500.50
Miscellaneous creditors	236,347.86	219,699.24
Temporary liabilities	92,914.40	52,531.00
Reserve against bond portfolio shortfall	-----	350,000.00
Reserve against currency exchange risk	88,123.89	-----
Surplus	23,976.37	34,128.09
<b>Total liabilities</b>	<b>7,234,238.90</b>	<b>6,539,084.62</b>
<b>Income</b>		
Member contributions & donations	28,664.55	26,515.10
Net subsidies	1,487,254.84	1,376,400.00
Adjustment to securities portfolio	-----	6,074.96
Miscellaneous income	6,000.00	6,000.00
Liquidation of reserves on bond portfolio	559,009.85	-----
Income from investments	171,687.79	113,989.81
<b>Total income</b>	<b>2,252,617.03</b>	<b>1,528,979.87</b>
<b>Expenses</b>		
Aid to social projects and initiatives of members	1,051,343.87	466,301.84
Salaries & social security	493,161.49	593,602.02
External consultancy (institutional, legal, and program development)	322,289.36	284,271.78
Rentals	65,995.40	45,940.37
Amortizations and leasing	32,116.07	17,374.85
Expenses and interest	29,275.57	9,716.95
General expenses	210,485.90	53,420.79
Taxes and fees	23,973.00	24,223.18
<b>Total expenses</b>	<b>2,228,640.66</b>	<b>1,494,851.78</b>
<b>Surplus (income minus expenses)</b>	<b>23,976.37</b>	<b>34,128.09</b>

(Figures in CHF)

1 EUR = 1.65525 CHF (31/12/07)

1 EUR = 1.60970 CHF (31/12/06)

## The Dianova Network

The Dianova network is composed of a variety of separate, autonomous member organizations, plus Dianova International, of which the members are all integral parts.

Each organization develops and administers its own social programs according to the demands and needs of the community where it is located, according to its own individual specialty, or specialties, and through close cooperation and knowledge-exchange between members. The social programs are carried out with the checks and balances established by the competent authorities of each country and utilize the officially approved infrastructures for the activities that they offer.

Members have their own financial and human resources for the implementation of their programs and activities, and they may also count on the support and the knowledge of the entire network. In addition, when implementing projects of strategic scope, Dianova members have the option of requesting long-term financial support, if needed, from Dianova International.

In 2007, the entirety of the network, including member organizations and Dianova International, had a global cash-flow of almost 25.7 million Swiss francs (15.5 million €). More than 80% of the funds managed by the network came from fees for services provided.

As regards the application of the resources managed, 81% related to the direct costs of programs and services for clients, whereas 5% related to amortization, taxes and reserves, with the final 15% being costs of facility maintenance.

Each member of the network administered the following budgetary resources during 2007:

	2006	2007
Dianova Belgium	1,021,667	1,160,564
Dianova Canada	975,651	975,042
Dianova Chile	1,392,030	1,024,352
Dianova Italy	6,076,002	8,432,167
Dianova Mexico	...	55,803
Dianova Nicaragua	737,292	746,818
Dianova Portugal	2,706,451	2,482,564
Dianova Spain	8,459,983	7,452,752
Dianova Sweden	1,129,290	1,110,222
Dianova Switzerland	38,960	49,133
Dianova Uruguay	318,336	294,130
Dianova USA	556,887	565,380
<b>TOTAL</b>	<b>23,412,549</b>	<b>24,348,927</b>

(Figures in CHF)

1 EUR = 1,65525 CHF (31/12/07)

1 EUR = 1,60970 CHF (31/12/06)

Auditor's report  
to the Council of the  
**DIANOVA INTERNATIONAL ORGANISATION**  
Lausanne

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In our capacity as auditors of your Association, we have audited, in conformity with the legal provisions, the accounting and the annual accounts (balance sheet, income and expenditure account as well as the appendix) presented by the Council for the financial year ended on the 31 December 2007.

The responsibility for the establishment of the annual accounts is incumbent on the Council of the Dianova International Organisation Association, whereas our mission consists in auditing these accounts and issuing an assessment with regard to them. We certify that we fulfil the legal requirements of qualification and independence.

Our audit has been carried out according to the standards of the profession in Switzerland. These standards require that the audit is planned and carried out in such a way that one may be reasonably assured that any significant anomalies in the annual accounts will be picked up. We have audited the items in the annual accounts and the information provided in these by carrying out analyses and examinations by sampling. Moreover, we have assessed the way in which the rules relating to the presentation of the accounts as a whole have been applied. We consider that our audit constitutes a sufficient basis on which to form our opinion.

According to our assessment, the accounting and the annual accounts are in conformity with Swiss law and the articles of association.

We recommend approval of the annual accounts which have been submitted to you.

Geneva, 21 August 2008 – BC/SoM/jc      91955 / 10

**Fiduciaire Comte & Associés SA**

**Original in French signed by**  
Bernard COMTE      Gian-Franco LOCCA  
(qualified chartered accounts)

Appendices: Balance sheet at the 31 December 2007  
Income and expenditure account 2007  
Appendix

*Only the French report prevails*

# Organizational Chart and Composition of Political Bodies



“After reaching the age of reason we come to what we might call “the age of maturity”, at which time we return to an essential focus, which is to work for and with people who give sense to what we do. In this regard, the success of Dianova’s projects is closely related to our capacity to create skilled work teams that are dedicated to Dianova principles and values.”

*Bruno Ferrari, Executive Director of Dianova in Canada*

## Dianova International Organization Chart

Dianova International is the founding body of the Dianova International Network. Its goals are to establish common objectives, policies and practices in keeping with the general principles of the Dianova network, to provide its members with support and/or funding services, and to contribute to the objectives of government agencies and other socially oriented organizations through a variety of services.

The Assembly of Delegates is responsible for establishing the general policies of Dianova International, for electing its president and members of the Council. It is composed of ordinary and affiliated Dianova members, respectively represented by one or two delegates.

The Council of the Assembly is responsible for implementing policies established by the Assembly of Delegates.

It is elected for four years.

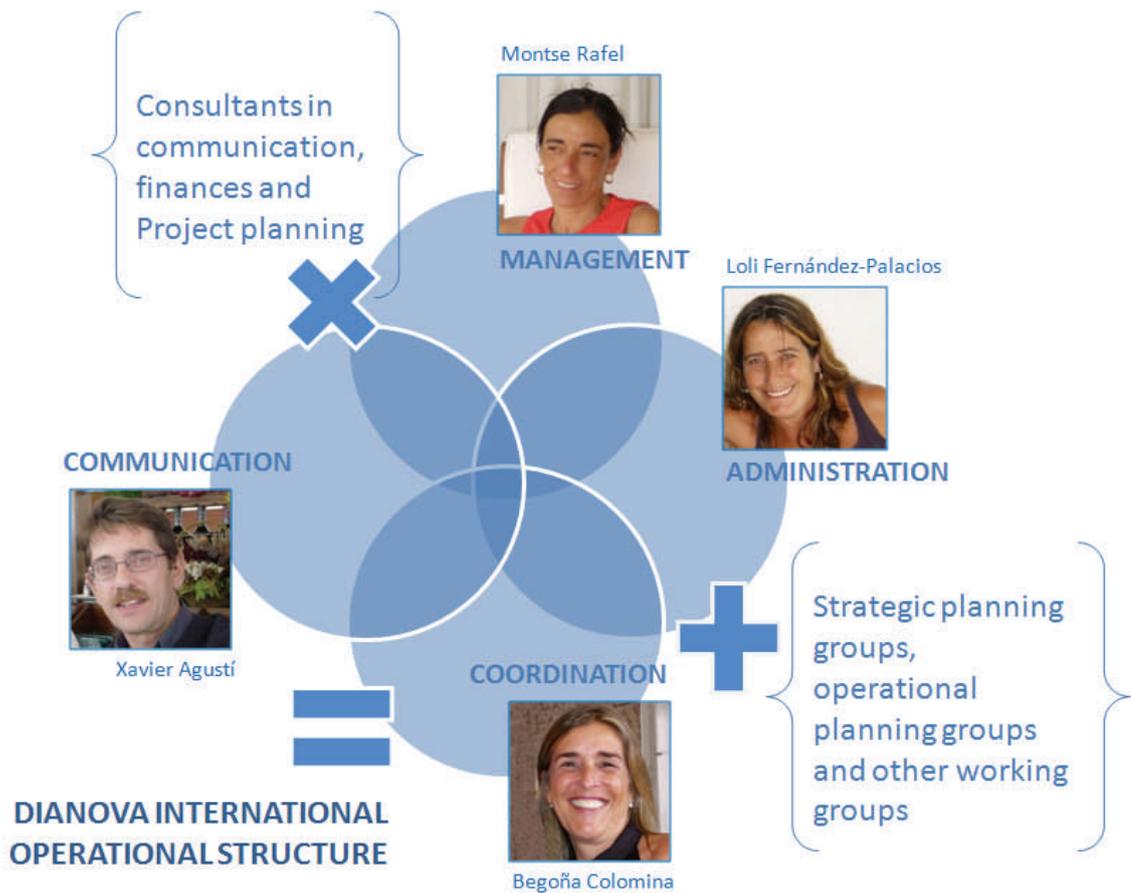


## Dianova International Operating Structure

Dianova operating structure consists of four different service categories: management, communication, coordination and administration. It is supported by external consulting services in the fields of communication, financing and special projects.

In addition, strategic and operations teams, consisting of several representatives of member organizations, participate on an ongoing basis to designing strategic plans, on site missions and serve on various members' boards of directors. Such teams are supplemented by ad hoc groups dedicated to specific issues, e.g. technical matters and special projects.

This truly decentralized and interconnected structure provides for flexible management and facilitates rapid responses to the various needs.



# Addresses of the Dianova Network



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<b>Slovenia</b>	<a href="http://www.drustvo-up-si">www.drustvo-up-si</a> Miklošičeva 16 1000 Ljubljana
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