



annual
Report 2010

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A Word from
the President



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At the end of 2009, during the celebration of their annual general assembly, the Dianova network member organizations have examined the network's global commitment as well as its future and sustainability. They all agreed that the Network was on the verge of meeting the challenge of service diversification, in order to offer new responses to the growing needs of a much wider range of people in difficulty beyond the sole addiction problem, including: homeless individuals, street youth, addicted women with their dependent children, unaccompanied migrant children and adolescents, etc.

In addition, the network's service diversification had to be consistent with the broadening of the purpose of the Network, the objective of which being not only to provide people with the means to change, but also to society as a whole. Our wish was to become at the same time an actor and a promoter of social change, in the broader sense of the term, i.e. one of the actors of a global evolution towards a sustainable human development – an objective achievable only within a close partnership from all sectors, including the business world, public services and the third sector.

One year later, the Dianova network is now reaping the benefits of these commitments, even though much more needs to be done. On the one hand, in 2010 the Network laid the groundwork for its new role as an agent of change through the development of a document common to all of our member organizations. "The Dianova Network Manifesto" is the first step in building an organization that will, hopefully, provide not only individual responses, but also community and societal responses likely to effectively contribute to the common good.

We have also clarified our ambitions with the kickoff of an educational project based on humanistic and experiential approaches to learning – a model which would be able to sustain this societal evolution that we so desire. This educational model was the subject of an important work of reflection and analysis by a workgroup dedicated to developing a project complementary to traditional educational methods, but which would focus more on the development of children's and adolescent's personal abilities, reinforcing the core values of self-respect, respect for others and one's natural environment, and teaching mutual understanding and democracy.

Finally, we would like to stress that the times we live best lend themselves to these goals: the latest findings of the "Trust Barometer", established by a prominent American firm show that opinion leaders more and more rely on NGOs, in whichever country, to help positively influence the world we live in. Another finding by the firm suggests that the model of the almighty company distributing profits to its sole shareholders is now questioned: for the business world the time has come to turn to a more active social commitment, in close collaboration with the Public Sector, NGOs and the third sector in general.

This is the key to our future.

Luca Franceschi,
President of Dianova International



The Dianova Network, a Global Commitment



A – WHO WE ARE – THE DIANOVA NETWORK

The Dianova network operates in 11 countries of Europe and the Americas; it is composed of nonprofit, independent organizations that are dedicated to developing innovative initiatives and programs in the fields of education, youth, addiction treatment and prevention, as well as in the area of “citizens’ initiatives” towards a more sustainable social development.

The Dianova Network does not utilize a specific intervention approach but recommends a variety of methods and means, the objective of which is to help people adopt healthier lifestyles and to promote self-reliant communities.

Implementation methodologies may vary, depending on people and community needs, including residential or outpatient settings, on-site and outreach interventions, etc.

B - DIANOVA INTERNATIONAL

Dianova International is the network’s parent organization, responsible for coordinating, directing and supporting the Dianova Network. Its member organizations are committed to develop their activities in strict accordance with Dianova’s common mission, vision and values. The network comprises ten ordinary members and five affiliated members. Each member organization appoints one or more representatives to the Assembly of Delegates of Dianova International.

Dianova International’s Operating Unit is located at Castelldefels (Barcelona, Spain)

As at 31 December 2010, Dianova International was granted:

- Special Consultative Status to the Economic and Social Council of the United Nations (ECOSOC) – in July 2007
- Status of NGO representing civil society to the Organization of American States (OAS) – in April 2010

In addition, Dianova officials have also begun to reach out to their counterparts at the United Nations Organization for Education, Science and Culture, in order to engage in discussions about granting Dianova the status of NGO in operational relations with UNESCO.

The Network, Our Foundation

The Dianova network consists of, and is fuelled by, interactions between Dianova International and its members. It is an ongoing exchange process in which member organizations enrich the network with their experiences, know-how and unique projects, while Dianova International provides internal consulting services tailored to its members’ specific needs.

The employees and volunteers of the Network are confronted with a large diversity of needs on a daily basis, not only because the problems are diverse, but also because the cultures that they serve are diverse. This diversity leads us to constantly search for the most suitable solutions and to adapt them to local realities and requirements.

C - ORGANIZATIONAL CULTURE

1. Principle & Values

Dianova accords respect to the fundamental rights, dignity and worth of all individuals. All service users should be treated sympathetically, with dignity and consideration, and be provided with support in a fashion that is appropriate to their needs and expectations.

Mission: developing initiatives and programs with the objective of promoting personal self-reliance and social progress.

Vision: our society must cope with many social challenges such as poverty, a lack of education, violence and addictions. Dianova's purpose is based on the conviction that, with appropriate support, each person will be able to find within him/herself the resources necessary to achieve success in his/her personal development and social integration.

Values: our ethical framework and common core values are grounded on commitment, solidarity, tolerance and internationality. These four values constitute the bedrock of the Dianova Network's principles of action.

In their specific applications these values translate into interventions dedicated to promote:

- At the individual level: mutual and self-help, self-reliance and the integration back in their communities
- At the collective level: health and quality of life by contributing to the development of people and communities and the empowerment and revaluation of the human being as a key factor of a sustainable, balanced development in the fields of economics, social progress and the environment.

2. Charter of Accountability of the Dianova Network

During Dianova's regular assembly on October 30th, the delegates of the Dianova network member organizations have formally approved a common document entitled the "Charter of Accountability of the Dianova Network". On the one hand this document highlights Dianova commitment to the universal principles of democracy and to its independence, and, on the other hand, it sets out a series of best practices to ensure good governance of all member organizations.

By approving the Charter of Accountability, the Dianova network member organizations are committed to implementing and respecting its provisions, through a common dedication to excellence, transparency and accountability in all their activities.

Learn more about the Charter of Accountability

<http://www.dianova.org/en/the-dianova-network/good-governance>

3. The Dianova Network Manifesto

During the same ordinary assembly, the delegates approved "The Dianova Network Manifesto", which results from Dianova's strong commitment to provide not only individual responses, but also collective and societal solutions that are likely to promote the development of communities.

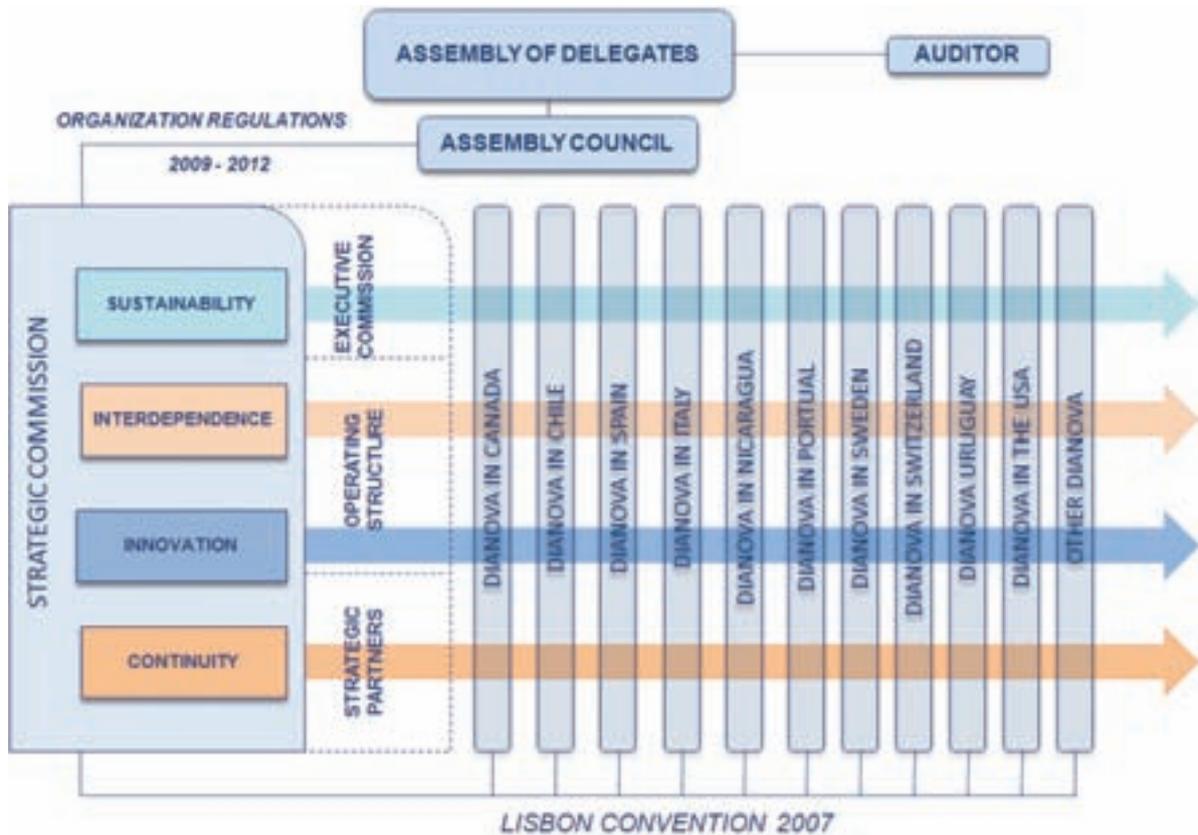
This commitment implies to influence a number of social policies – within the context of Dianova's Mission, Vision and Values – through the dissemination of its stance on a number of issues that are considered critical to the future of our society, including: addiction, education, youth, poverty and social exclusion, social and community development, gender equality, immigration, the role of international organizations and universities, the third sector, the business world, public health systems, and sustainable development.

Learn more about the Manifesto

<http://www.dianova.org/en/dianova-international/positioning>

D – POLITICAL BODIES & ORGANIZATION CHART

- *The Assembly of Delegates*: is the highest body of the organization; each member organization appoints one or more representatives as a delegate to the Assembly.
- *The Assembly Council*: is responsible for defining the strategic and operational frameworks common to the Dianova network member organizations.
- *The Operational Bodies*: are comprised of a Strategic Commission, an Executive Committee and the Operating Unit.



1. Ordinary Members

- Asociación Dianova España
- Associação Dianova Portugal
- Associazione Dianova Italia
- Dianova Canada Inc.
- Dianova Idell Förening (Sweden)
- Dianova USA Inc.
- Fondation Dianova Suisse (Switzerland)
- Fundación Dianova Chile
- Fundación Dianova Nicaragua
- Fundación Dianova Uruguay

2. Affiliated Members

- Dianova Società Cooperativa Sociale
- Drustvo "Up" (Slovenia)
- Fondation Ciproso
- Fundación Dianova España
- Fondazione Dianova Italia

3. Assembly Council

- Luca Franceschi, President
- Mary-Christine Lizarza, Vice-president
- José Ángel Muñoz Rivero
- Jordi Alós
- Michele Bellasich
- Davide Brundu
- Esther del Río
- Bruno Ferrari
- Rafael Goberna
- Lander Lujanbio
- Carmen Santos

4. Operating Unit

- Montserrat Rafel, Executive Director
- Xavier Pons Formosa: Executive Director
- Umberto Bini, Communication Director
- Giro de Roover, Project Supervisor
- Xavier Agustí Pagans, Communication Assistant
- Begoña Colomina, Operating Unit Coordinator
- Lolí Fernandez-Palacios, Administration & Accounting Services
- Ana de Roover, Administrative Assistant

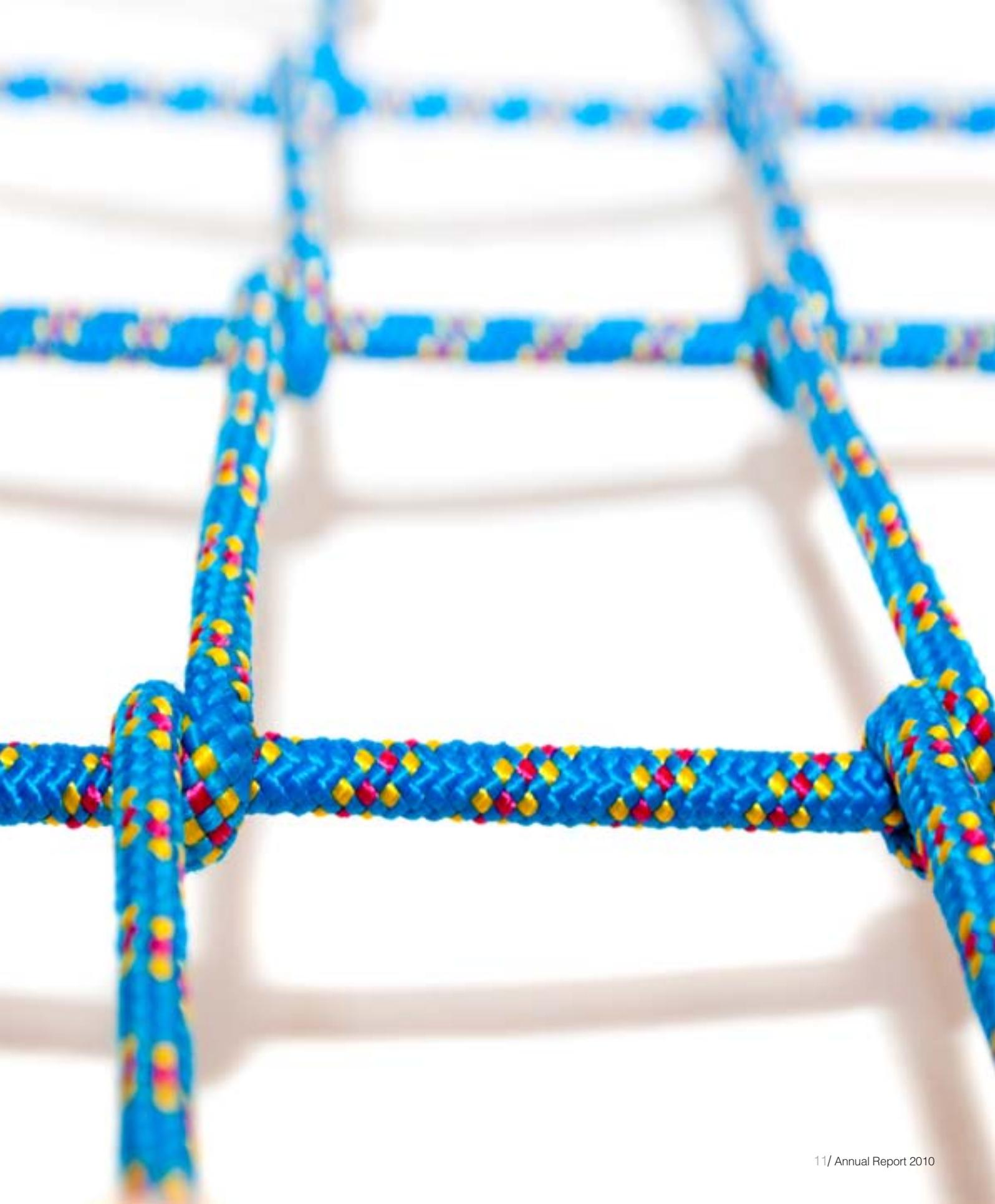
External Collaborators

- Elena Goti: International Public Relations
- Pierre Bremond: Communication & Publication

5. Resignation from Membership

The ASBL Dianova Belgique (Dianova Belgium), ordinary member of Dianova International decided, during its General Assembly held on September 24th, to change its legal name to "ASBL La Ferme de Thioux". This decision which results from the desire of its leaders to promote closer relationships with local institutions entails its resignation from the Dianova network.

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Our
Commitment



A - THE DIANOVA MODEL, COMMON PRINCIPLES

Socio-educational model - Formal and/or informal education is an essential and constant characteristic in the network. All programs and activities are conceived and perceived as special learning spaces and places with the aim to provide service users with personal growth and greater self-reliance.

Objective self-reliance - The purpose of Dianova activities is to help people facing the issue of dependence become self-reliant - in other words, capable of managing their own lives amidst the rules set out by their social and natural environment.

Integrity - Dianova's model is characterized by a holistic, personalized and multidisciplinary approach that deals with individual and community problems and potentials as a whole, as a condition of effectiveness in any project, whatever type of project it may be.

Optimal proximity - A trust-based relationship is built between service users and professionals (addiction counselors, educators, teachers, trainers, etc.) with the objective of reinforcing the emotional security of

service users and thus fostering their motivation and learning capabilities.

Involvement - Service users are not passive subjects, but fully involved in the various programs or interventions, whether they are therapeutic, educational, for awareness, training, etc. They actively participate in defining the objectives for the programs and the methods utilized to achieve them.

Interdisciplinarity - The programs are made up of teams of professionals with different specializations and knowledge that are complementary so that the service user's unique needs can be responded to. This concept is also applied to their external follow-up if needed (networking with other support services, social workers, doctors, social leaders, families, etc.).

Networking - Dianova deems necessary to consider all the possibilities offered by existing resources, to enable service users to take advantage of optimum efficiency in the interventions that pertain to them.

TOTAL NUMBER OF SERVICE USERS - INCLUDING ALL SERVICE AREAS

| | Minors | Young adults | Adults | TOTAL |
|-------|--------|--------------|--------|-------|
| TOTAL | 2656 | 7068 | 7258 | 16982 |

This table shows the total number of service users attended at Dianova's 4 different service areas. Programs are designed to respond to people's needs in a global and transversal perspective, this is the reason why one person may be subject to several types of intervention.

Note - the numerous indirect interventions, necessary to ensure the appropriate follow-up of one single service user, e.g. social and family interventions, are not included in total figure.

B – INTERVENTION AREAS

Education Services

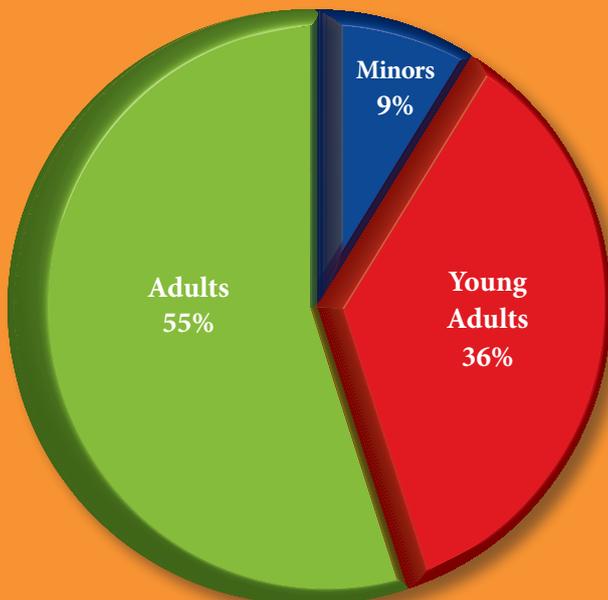
For nearly forty years, the Dianova network member organizations have vowed to give each person in their care the means to achieve greater freedom and self-reliance, and to be able to change. To achieve such commitment, a number of practices have been developed, grounded on mutual aid and learning. Education, whether formal or informal, has always been at the core of Dianova’s social project.

In Dianova model, education is now a transversal practice, common to the whole of its activities, including primary and secondary education, vocational training, adult education, ongoing internal training, or even, learning how to build significant relationships with others or with one’s community, environmental education, etc.

EDUCATION SERVICES - POPULATION DISTRIBUTION

| | Minors | Young Adults | Adults | TOTAL |
|----------------------|-------------|--------------|-------------|-------------|
| FORMAL EDUCATION | 372 | | 13 | 385 |
| NON-FORMAL EDUCATION | 852 | 3379 | 5205 | 9436 |
| TOTAL | 1224 | 3379 | 5218 | 9821 |

EDUCATION SERVICES - NON FORMAL EDUCATION



Formal education (minors of age): students of Las Marias school in Nicaragua (primary and secondary education) or at “Aula Pucara” school for adjudicated college students (Chile)
Formal education (adults): accredited training programs and other vocational training
Non-formal education: information about psychotropic drugs, prevention of addictive behaviors (program conducted as part of Las Marias’ primary and secondary curriculum), health education, environmental and sustainable development education.

Youth Services

Since its inception the Dianova network has been focusing on youth services. Today, all interventions dedicated to help at-risk or socially vulnerable youth are considered of critical importance to the network: foreign isolated minors, street youth, dropouts, youth affected by family breakdown, youth being violent or victims of violence, adolescent parenthood, substance abuse, etc.

In addition to the direct support provided to these young people vis-à-vis the problems they encounter most, Dianova is committed to promoting initiatives to help them implement their own solutions, while supporting their aspirations and creativity and raising their awareness of such critical issues as sustainable development, respect for human rights, gender equality and the empowerment of women.

YOUTH SERVICES – POPULATION DISTRIBUTION

| | Minors | Young Adults | TOTAL |
|---------------------------|--------|--------------|-------------|
| ADDICTION SERVICES | | | |
| <i>Residential</i> | 350 | 283 | 633 |
| <i>Outpatient</i> | 34 | 97 | 131 |
| EDUCATION SERVICES | | | |
| | 1112 | 3249 | 4361 |

Education section: comprises educational programs (Chile, Nicaragua); health education programs (Italy); “Empowering My Life!” program (Canada); and other education and prevention activities conducted in schools, universities and at workplace (Uruguay, Sweden); non-formal, internal/external educational initiatives (Chile, Portugal)

Addiction section: comprises minors of age and young adults during reintegration phase.

Addiction Services

The phenomenon of addictions being multidimensional and multi-causal, encompassing a variety of different facets, Dianova programs are not limited to a single intervention modality but offer a variety of effective educational and therapeutic practices grounded on evidence-based approaches. Programs utilize distinct modalities, depending on target population. In addition, some service users may be referred to partner agencies, depending on which intervention modality appears to suit them best. Dianova’s intervention modalities include:

- Residential setting – e.g. regular or specialized therapeutic community treatment model
- Outpatient – daycare for special needs population (motivational interviewing and therapy; cognitive-behavioral therapy; relapse prevention, etc.)
- On-site interventions – e.g. on-site programs in schools, universities or at the workplace (primary prevention, release of information on psychotropic drugs, etc.)
- Community-based – i.e. programs operated within the community and involving residents (secondary prevention, street work, etc.)

ADDICTION SERVICES - POPULATION DISTRIBUTION

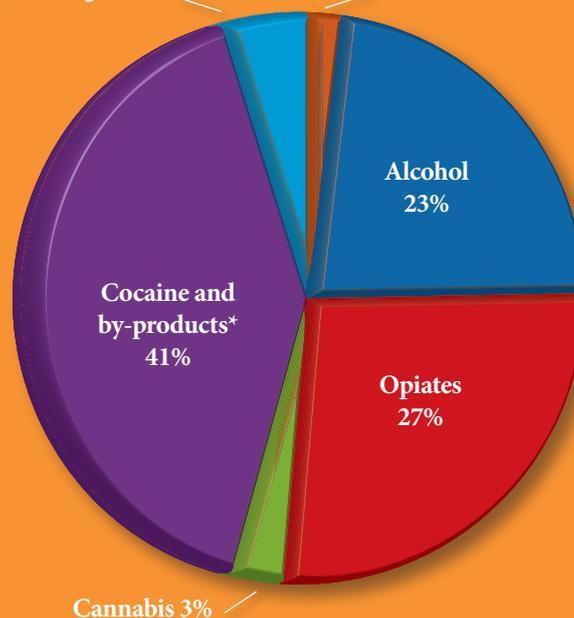
| | Minors | Young Adults | Adults | TOTAL |
|-------|--------|--------------|--------|-------|
| MEN | 251 | 184 | 702 | 1137 |
| WOMEN | 30 | 51 | 270 | 351 |
| TOTAL | 281 | 235 | 972 | 1488 |

PRIMARY SUBSTANCE OF ABUSE BEFORE TREATMENT (ADULTS)

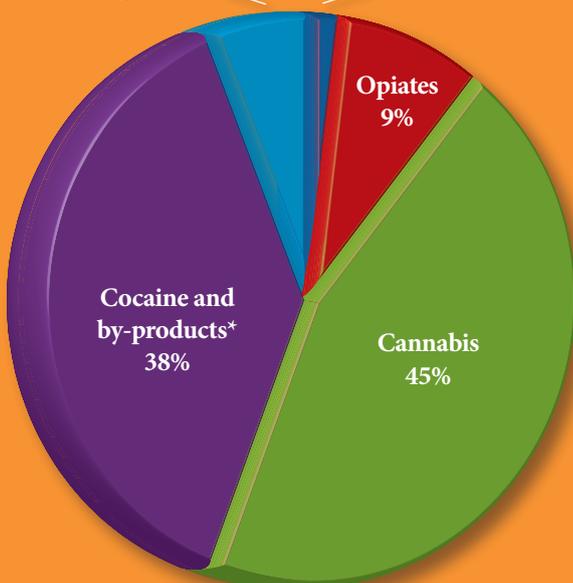
*Cocaine and crack

**Including prescription drugs and others

Designer drugs 5% Other drugs** 1%



Other drugs** 6% Alcohol 2%



PRIMARY SUBSTANCE OF ABUSE BEFORE TREATMENT (MINORS & YOUNG ADULTS)

*Cocaine, crack and "pasta base"

**Including prescription and designer drugs, and inhalants

Citizens' Initiatives

A growing number of the Dianova network member organizations have diversified their activities with new programs or initiatives dedicated to serve vulnerable populations, increasingly weakened by the impact of the global social crisis. The implementation of such "citizens' initiatives" is grounded on two separate ambitions. The first one results from the Dianova network's "citizen" commitment, i.e. its willingness to actively engage in community development and life, as an organization and as individuals – for example in advocating the creation of sustainable housing solutions with relevant authorities.

Dianova's second ambition consists of providing a better service to specific groups or communities in areas that include but are not limited to:

- Social and community development
- Development aid
- Promotion of gender equality and the empowerment of women
- Homeless or transient assistance
- Homebound assistance
- Social/legal assistance
- Educator and counselor training
- Assistance to unaccompanied foreign minors

CITIZENS' INITIATIVES

| | Minors | Young Adults | Adults | TOTAL |
|--|--------|--------------|--------|-------|
| SOCIAL & COMMUNITY SERVICES | 39 | 123 | 1068 | 1230 |

Note – Table does not include community-based advocacy services available to assist those with special needs, nor does it account for the development/reconstruction initiatives implemented to help Nicaragua or Chile.

C – DIANOVA MEMBER ORGANIZATIONS

Dianova in Canada

In Canada, Dianova is a nonprofit organization dedicated to addressing the needs of vulnerable populations. In the province of Quebec, the organization operates a rooming house specifically dedicated to serve people who are homeless or who live in unstable accommodation (Montreal); and a residential drug treatment center in Terrebonne.

Main Programs & Activities

Dianova dispone de servicios de acogida, de evaluación, de orientación y de seguimiento, así como dos programas de rehabilitación y de prevención. El modelo de ambos programas está basado en el de la comunidad terapéutica, privilegiando un recorrido individualizado. Además, Dianova opera con un albergue en Montreal ofreciendo un soporte comunitario para responder a las necesidades de las personas sin residencia fija.

www.dianova.ca

Dianova in Chile

Dianova in Chile consists of a foundation and a nonprofit NGO dedicated to helping people abusing alcohol and other drugs through a variety of educational and therapeutic programs targeting prevention, rehabilitation and social reintegration. Dianova offers information, assessment and outpatient services, a residential drug treatment program, and various educational services.

Main Programs & Activities

One of the most devastating earthquakes in modern history struck Chile during the night of February 27, destroying, or severely damaging Dianova's residential facilities. At the end of the year the Foundation has been able to successfully reactivate its operations through the reconstruction of its facilities or the relocation of its services.

Santiago's urban center offers an information service on substance use and related issues; an assessment and referral service; and a therapeutic outpatient service.

The offer also includes a residential program for vulnerable adolescents; a program for adjudicated adolescents with substance abuse issues (Aula Pucara); and a residential program for women

www.dianova.cl

Dianova in Spain

In Spain, Dianova operates educational and therapeutic programs for adolescents with social adaptation and behavior problems, and for people misusing alcohol and other drugs. Dianova manages 9 residential facilities: 4 dedicated to underage patients; 2 to adults and; 3 to unaccompanied foreign minors.

Main Programs & Activities

Dianova provides an educational and therapeutic itinerary, the 360° Program, allowing service users to benefit from comprehensive support services, including assessment, counseling, outpatient treatment, variable-length residential treatment services and, post-residential treatment and follow-up. In addition, Dianova offers a culturally oriented, educational program to serve the needs of unaccompanied underage migrants, which features include emergency intake, rehabilitation and reintegration.

www.dianova.es

Dianova in Italy

In Italy, Dianova is legally recognized ONLUS, i.e. a non-profit organization of social utility, dedicated to serve people facing substance abuse and related issues. The organization is accredited as a public service in the regions of Lazio, Lombardy, Marche and Sardinia, with 5 residential therapeutic communities and 3 counseling centers.

Main Programs & Activities

Residential programs serve adults with substance abuse disorders, some of whom having co-occurring health difficulties, or judicial issues (except severe psychiatric history). Outpatient programs are conducted in dedicated counseling centers, and develop three types of activities: psychological intervention for the families, treatment for cocaine users and individualized reintegration services. Dianova's service offer comprises additional, specialized interventions in legal, social, educational and healthcare issues. www.dianova.it

Dianova in Nicaragua

In Nicaragua, the Dianova Foundation, is statutorily destined to providing help and support to the most socially vulnerable and underprivileged populations. Its action is currently directed towards education and prevention programs for at-risk children and adolescents.

Main Programs & Activities

The Dianova "Las Marías" Holistic Educational Center (CEID) attends every year an average of 400 boys and girls ages 6-18, most of whom are stemming from low-income families or even in extreme poverty, and affected by at-risk situations (dysfunctional families, abuse, alcoholism, etc.) The CEID is composed of three complementary structures: the Dianova school which provides primary and secondary education and is endorsed by the Ministry of Education; the Las Marias center, which attends 75 boarder students who receive complete support in addition to tuition, including education material, healthcare and psychosocial follow-up; and the Neovi-da prevention program which objective is to help children develop knowledge and skills in a personal goal of health education.

In 2010, Dianova's CEID affiliated UNESCO's Associated Schools Project Network (ASPnet)

www.dianovanicaragua.org.ni

More about ASPnet

<http://www.unesco.org/new/en/education/networks/global-networks/aspnet/>

Dianova in Portugal

In Portugal Dianova is an innovative organization dedicated to offering treatment and recovery aid from drug and alcohol addiction nationwide. The institution was granted the status of nonprofit association of public utility, focusing on social and community development, training of individuals and organizations, addiction treatment and prevention, and social and vocational reintegration.

Main Programs and Activities

Dianova develops a variety of quality projects and programs, such as Quinta das Lapas therapeutic community (Torres Vedras), the latter being the first drug treatment facility in Portugal which could successfully implement a certified quality management system, ISO 9001:2000. In addition, Dianova operates a transition

apartment in Lisbon, a social integration enterprise, a center dedicated to temporary lodging and a facility dedicated to providing various training courses for the individuals and the organizations. www.dianova.pt

Dianova in Uruguay

In Uruguay, Dianova runs a nonprofit foundation which purpose is to offer specialized programs for people who abuse psychoactive substances. The Dianova Foundation also develops a variety of social, educational and family support programs.

Main Programs and Activities

Dianova's information and assessment center provides specialized addiction consulting services for those in search of information and referral, outpatient services, daycare, in addition to a program focusing on relapse prevention. Dianova's residential treatment program takes place in a vast, natural domain located at 25 min from downtown capital city, Montevideo. www.dianovauruguay.org

Dianova in the United States

From 1995 to 2009, Dianova has been providing programs directed at the social development and personal growth of young people of metropolitan New York City, the southern Hudson Valley and beyond, through a summer camp located 2 hours from NYC. The camp used to provide activities, standards and attitudes which taught self-esteem, teamwork, trust, and respect for the environment, in addition to good citizenship.

The year 2010 was dedicated to designing a tailored development and partnership plan, capable of making the most of the variety of skills and know-how gained over many years. Several agreements are being drafted and should result in the implementation of a series of activities in 2011. Partnerships will enable the Dianova team focus on education-based, personal development programs for those in need. As a result of Dianova's contribution, partners will be able to make better use of their facilities, while having access to leading practices in the field of education.

www.campdeerrun.org

Dianova in Sweden

In Sweden, Dianova is dedicated to addressing the phase of assessment/reference of people facing addiction problems and that of reintegration and post-treatment follow-up, in addition to developing prevention and drug awareness programs. The peculiarity of Dianova Sweden is to rely on a close cooperation with other grassroots, community-based organizations, for its treatment component.

Main Programs and Activities

A variety of cooperation agreements were signed with the Dianova network enabling beneficiaries to undergo treatment programs in Italy, Canada, Spain or Uruguay. When they return to Sweden, Dianova provides them with various post-treatment services, including support to reintegration, follow-up and relapse prevention. Dianova activities take place in two townhouses, located in Stockholm and Malmö (Scania region).

www.dianovasverige.org

D – BEST PRACTICES

Canada – “Empowering My Life!”

Developed in collaboration with Health Canada, the department of the government of Canada with responsibility for national public health, and several community-based organizations, the “Empowering My Life!” project is destined to help at-risk youth engage in healthier lifestyle and behaviors through the development of skills and abilities in the areas of interpersonal relationships, self-esteem, stress and anger management and through a better knowledge of substance abuse and other related issues. The project is part of a national strategy to improve substance abuse prevention and promote healthy living.

“Empowering My Life!” consists of 5 to 6-day stay in nature with structured group activities and workshops. During the stay, professional addiction counselors focus on taking advantage of the participants' responsiveness – all of them have entered the project on a volunteer basis – to identify the protection factors that are likely to help them achieve or maintain long-term abstinence, such as the presence of positive role models in the individual's circle of friends or family, or his/her commitment in creative/artistic activities.

2010 has been a year of full operation with a total of 82 participants, including 23 from partner agencies and 15 groups. Retention rate for the project was 95%.

Chile - Program for Mothers with Dependent Children

The residential treatment and rehabilitation program for women with and without children, and/or pregnant, with problematic use of alcohol and other drugs, is operated in two therapeutic communities located in the Metropolitan Area of Santiago and in the Maule region of Chile. The program is conducted in accordance with the guidelines of government-funded support programs for drug treatment initiatives, through the CONACE (Chilean National Council for Drug Control). The program addresses two Millennium Development Goals (United Nations): "Promote Gender Equality and Empower Women" and "Improve Maternal Health".

The program is based on an integrative model, including a biopsychosocial approach to addiction treatment which implements specific orientation principles such as the pedagogy of affect, and the philosophy of living together, and utilizing motivational strategies not relying on confrontational or moralistic techniques.

Some therapeutic issues appear to be especially relevant to these women, including the necessity to address domestic violence (physical, psychological and sexual abuse), renewing emotional ties with their children, and achieving self-reliance.

Treatment objectives consist of: abstinence, individual self-esteem, self-care, renewal of family ties, renewal of the mother-child ties, the development of supportive social networks and the reinforcement of protection factors, for the woman herself, her family and the community - all of this in order to achieve genuine social integration.

Spain - Lurnova Project

The Lurnova project consists of an ecological circuit aimed at children aged 6 to 10 years. The project aims to increase their awareness of environmental protection and sustainable development. The program offers a range of activities in direct contact with nature so that children may become aware of the need to take care of the world we all live in.

The Lurnova project is open to all types of institutions dedicated to teaching and education, such as schools, child protection associations, summer camps and other recreational organizations. The project is aligned with the goals of Education for Sustainable Development, set up by UNESCO, which aim to advocate an education that is environmentally sound, socially equitable, culturally

sensitive and economically just, in order to achieve a more sustainable future for all of us.

The project's main specificity is that it is implemented in close collaboration with the center's beneficiaries. The project takes place in a center dedicated to address the needs of vulnerable adolescents aged 12 to 18 years through a therapeutic and educational program. Under the close supervision of a dedicated and professional personnel, our young beneficiaries choose the experiential content of the course; they prepare various workshops; accompany the children during the course; and eventually suggest areas for improvement after each session.

The Lurnova project is not only a simple and efficient tool to promote environmental awareness among children, but it also provides important educational and therapeutic benefits for the center's regular beneficiaries.

Italy - Alcohol and Multiple Substance Abuse Program

Alcohol and/or substance abuse may entail severe health problems requiring effective professional intervention. To this end, Dianova implemented, in Cozzo and Garbagnate therapeutic communities (Milan area), a residential program dedicated to addressing the needs of adult men and women that are likely to benefit from outpatient pharmacotherapy treatment, with or without legal and health problems (HIV, other infectious diseases, liver diseases).

The program aims to improve physical and psychological health, motivation to change and the preparation of a complementary phase of treatment.

The program benefits from its specific modular structure: during first phase, which duration usually varies from 3 to 6 months, a series of priority objectives are defined. The person is medically detoxified in connection with the referral service, generally gradually reducing the dose of medication; when detoxification is complete, the person may be referred to another treatment resource if necessary.

The second phase aims to progressively bring the persons to become aware of their personal difficulties, and to help them acquire the skills essential to achieve and maintain self-reliance. The duration of the phase is variable, depending on the persons' needs and objectives.



Nicaragua – Environmental Education, “A Breath for the Future”

The project “A Breath for the Future” was launched in early 2010, with the support of professionals from technical institute “Diriagen”, responsible for assisting the implementation of the project’s initial phase. The project was prepared in close collaboration with Las Marias’ school teachers and educators, in order to adequately integrate the project to the school’s regular curriculum.

The project involves the reforestation of Las Marias domain, with the initial implementation of a tree nursery pilot project, complemented by a garden composed of traditional tropical species. Las Marias students participated in a series of workshops aimed at learning the production potential and proper care of soils, and integrated pest management.

At the same time, the school is conducting, with the students’ parents, an ecological campaign comprising a variety of prevention activities and workshops on environmental issues. In addition, the students are each Friday involved in an activity called “Clean Up My Community” to ensure the adequate cleaning and maintenance of the roads around, and promote awareness among residents in caring for their natural environment.

The Dianova Foundation established a cooperation agreement with the National Institute of Forestry (INAFOR), to provide technical and material assistance to local farmers.

The project aims both to reduce production costs and to promote awareness of the need to protect natural resources through responsible use.

Portugal – Social Entrepreneurship

Dianova is managing in the Monte Redondo region (Torres Vedras), a 10,000 sq. m. social enterprise specializing in greenhouse floriculture dedicated to the production and marketing of plants through a quality-based, modern production process and competitive prices. The Dianova Greenhouse has a quarterly production of 20,000 plants of a wide range of species and varieties.

Created with the support of the Portuguese Institute for Employment and Vocational Training, the Dianova work integration social enterprise aims to help former substance abusers and long-term unemployed reintegrate the workforce.

A social enterprise is an organization or venture that advances its primary social or environmental mission using business methods.

Portugal – Dianova Training Center

After receiving official accreditation by the Directorate General of Employment and Labor Relations (DGERT) under the Ministry of Labor and Social solidarity, Dianova implemented a new training center which addresses the general public, social organizations, the educational community and private sector business organizations.

Dianova training center offers a variety of training and educational services in the areas of social development, training of instructors/tutors in educational science, social and behavioral sciences, organization management, child and youth support services, and counseling and social work. Practical experience gained during years of change management and organizational development, as well as its status of DGERT accredited institution, help now establish the Dianova training center as a third sector organization specialized in human capital and knowledge management. Its mission is to become a strategic partner of the development of individual and social organizations, in terms of their technical, intellectual and social abilities, while creating synergies with the private sector and strengthening corporate social responsibility.

The center has two complementary objectives: on the one hand it provides basic and advanced training in terms of hard skills, i.e. teachable, administrative and technical abilities that can be defined and measured – and, on the other hand, in terms of soft skills, i.e. personality-driven abilities such as dialogue and conflict resolution that are critically needed to promote team spirit, innovation or motivation within organizations.

Uruguay – International Treatment Center

The International Treatment Center (ITC) strives to provide quality services to individuals, coming from Uruguay, other Latin-American countries and Europe, impacted by alcoholism and other drug addiction. The program uses a biopsychosocial approach to addiction and the professional team maintains close collaboration with referral services abroad, and Dianova International.

The program takes place within a 225 acres natural, protected area, known as the Santa Lucia “Humedales” (wetlands), flanked by the river of the same name. The center provides quality services through an interdisciplinary professional team including physicians, psychologists, counselors, youth workers and medical assistants. The activities aim to achieve a satisfactory level of self-reliance through an individualized plan of care which addresses some key areas, such as health, personal and relational development, use of substances, recreation and leisure and family relationships.

Uruguay – Addiction, Gender and Decentralization, a Holistic Approach

In the course of 2009, the European Union Delegation to Uruguay launched a request for proposals to subsidize projects by “non-governmental development actors and local authorities”, to selected UN Millennium Development Goals.

Following the tender, the European Union Delegation in Uruguay approved the project “Addiction, Gender and Decentralization, a Holistic Approach”, jointly developed by the Dianova Foundation and the Casa Lunas Association, with the support of Uruguay’s National Council on Drugs (Junta Nacional de Drogas).

A gender-related approach to this issue is one of the main specifics of the project, which will consider the higher vulnerability of women to addiction-related risks. It will address issues such as women’s health and quality of life, and that of youth who are socially and/or psychologically at-risk, with a particular focus on gender discrepancies, inappropriate use of drugs and the risk factor of adolescent maternity in poverty situations.

Initiated on March 1, the project will be developed over the course of 36 months and will consist of the preparation of 130 day workshops dedicated to address-

ing a variety of issues. Its primary objective will be to provide professionals with the skills best suited to proper healthcare and follow-up, including organizing intervention modalities and coordinating requests for treatment throughout the healthcare networks.

Approximately 700 socially-vulnerable adolescents and young adults will benefit directly from the enhanced health care benefits provided by the project, while more than 700 healthcare professionals will receive more advanced training.

Sweden - Rainbow Quality System

Through a close partnership between Dianova and Rainbow – an organization dedicated to promoting better networking among institutions specializing in the treatment of addiction – an original service evaluation instrument was developed, the characteristic of which is of being tailored to the needs of non-profit, private organizations. Several organizations joined a community-based, participatory research, where each stage of the project had to be approved by all participants, resulting in the implementation of the Rainbow Quality System (RQS).

The RQS has two main components: evaluation process and documentation. The evaluation process requires that each organization be submitted once a year at least to examination by representatives of another partner agency using the RQS. Organizational criteria used are: empowerment, presence of positive role models, a drug-free environment, work, social integration, development and democratic openness.

The documentation includes seven questionnaires to better understand the beneficiary’s treatment process. These questionnaires focus on the intake procedure, treatment follow-up of beneficiaries, organizational structure, referral agency, end of program, situation of the person one year after completion of program and evaluation.

En conclusión, el RQS permite a las organizaciones que trabajan en este ámbito implementar una herramienta de evaluación sencilla, manteniendo su especificidad y su identidad con el fin de garantizar una calidad óptima en sus servicios.



Networks
& Social
Projects



INTERNATIONAL RELATIONS & ORGANIZATIONAL STANCE

Throughout 2010, Dianova intensified international relations by strengthening and deepening contacts and relationships. To this end, the organization's representatives have attended, or participated in, various forums, congresses and conferences in Europe, North America and Latin America, where Dianova was invited as an international NGO¹.

Throughout the year, Dianova also began to implement an activity that we hope will develop in the future, that of promoting our organizational stance on a number of issues deemed essential. Our goal is to defend the initiatives and policies which effectively support gender equality, access to quality education, access to treatment, access to sustainable housing, etc.

"The Dianova Network Manifesto"

<http://www.dianova.org/en/dianova-international/positioning>

last but not least, Dianova International has initiated efforts to be acknowledged as an NGO "in operational relations with UNESCO", a status which would coincide with the increasing importance granted by the Dianova Network to educational projects and programs.

HIGHLIGHTS 2010

Global Sport Youth – Annual Youth Camp

Doha (Qatar) - February 2010 – the Dianova Foundation in Nicaragua was invited by the Global Sport Youth organization to represent the country at the Annual Youth Camp held in Doha (Qatar) this year.

Two 13-year old student athletes and their coach have joined the 170 delegates from 16 countries participating in this international youth camp under the motto: "Playing to learn". Dianova's young representatives have joined selected youth leaders, coaches and mentors to engage in sport sessions and classes and learn about the positive values of sport, such as team play and respect. They were then expected to go back in Nicaragua and pass on the learning through peer-to-peer and group training.

The Global Sport Youth was implemented by the United Nations Office on Drugs and Crime (UNODC) and the Qatar Olympic Committee. The initiative aims to provide ongoing opportunities for youth living in developing countries to improve their physical and mental health and to avoid at-risk behaviors.

"Everything we have learned is very useful, the camp was very successful, I learned that to win you have to abide by the rules, but also to respect others and learn to play together" Jorge Luis, 13

More about the GSY

<http://www.globalsportfund.com/>

53rd session of the United Nations Commission on Narcotic Drugs (CND)

Vienna (Austria) - March 2010 – Delegates from Dianova represented civil society at the 53rd session of the UN Commission on Narcotic Drugs on 8-12 March in Vienna (Austria). The meeting aimed: to find effective tools to raise awareness of substance abuse, in particular cannabis; to improve addiction treatment approaches, as a chronic disease; and to emphasize the importance of research and data collection.

The Commission on Narcotic Drugs (CND) was established by the Economic and Social Council of the UN as one of its functional commissions. The CND reviews and analyses the global drug control situation, considering the interrelated issues of prevention of substance abuse, rehabilitation of drug users and supply and trafficking in illicit drugs.

"Why condemn the Third World, already ravaged by so many tragedies, to the neo-colonialism of drug dependence?" - Antonio Maria Costa, Executive Director of the United Nations Office on Drugs and Crime (UNODC), until Sept. 2010

More about the CND

<http://www.unodc.org/unodc/en/commissions/CND/index.html>

¹ Stockholm, 24-25 May: World Forum Against Drugs; Paris, 3-5 December: World Family Summit, but also: Vienne, Lima, Washington DC, Paris (Cf. Section "Highlights")

² Participation to the European Training Institute (Brussels)

Dianova Joins the Organization of American States

Washington DC (USA) - April 2010 – The Permanent Council of the Organization of American States (OAS) approved Dianova International as a registered civil society organization (CSO). The participation of Dianova at the OAS will strengthen the network's presence on the American hemisphere and reinforce its relationships with the organization's member states. At the organization's headquarters, in Washington DC, a Dianova delegation met with the department responsible for matters relating to civil society and with agencies working in the various fields which are of interest for the Dianova network, including, but not limited to: youth, education, addiction and gender equality.

The OAS comprises the 35 independent states of the Americas and constitutes the main political, juridical, and social governmental forum in the Hemisphere. The OAS uses a four-pronged approach to effectively implement its essential purposes, based on its main pillars: democracy, human rights, security, and development.

In June 2010, Representatives of Dianova, as a civil society organization, attended the 40th General Assembly of the OAS in Lima (Peru).

More about the OAS

<http://www.oas.org/en/>

WFTC Genoa Institute – “The Future of TC in Changing the World”

Genoa (Italy) - October 2010 – Dianova representatives have participated, on 14-18 October, in an international event organized by the World Federation of Therapeutic Communities (WFTC). In this occasion, 200 among the greatest specialists of the addiction field have come together to discuss what is today the Therapeutic Community (TC) model and how to orient it in the light of the present and future social changes.

At the end of the event, the participants issued a joint statement to reassert the efficiency of TC-based addiction treatment models, and draw attention to the challenges of public and private funding and support from civil society.

Read statement by participants

<http://www.dianova.org/en/addictions/dianova-newsbriefs/69>

First European Congress on Resiliency

Barcelona (Spain) - October 2010 – The Risk Management Research Center (GRISC), which is associated to the University of Barcelona organized on October 20 – 22, at the Bellaterra University Campus, the first European congress on Resiliency, the theme of which was: “*Growing Despite Adversity*”. Representatives from Dianova could relate the re-

siliency concept to the Vision of Dianova: “*With appropriate support, each person will be able to find within him/herself the resources necessary to achieve success in his/her personal development and social integration.*”.

“Las Marías” Education Center Joins UNESCO Associated School Network

Santa Teresa (Nicaragua) – November 2010 - Dianova Las Marías Holistic Educational Center received official accreditation to UNESCO Associated Schools Project Network (ASPnet).

The ceremony was attended by the representative of the Nicaraguan Commission for UNESCO who spoke in glowing terms during her brief address to the public, emphasizing the efforts made by Las Marias' teachers, management staff and students. She mentioned that several projects were under way, including “Un pulmón por el future” (A Breath for the Future) an environment education and awareness project which objective is to implement initiatives that benefit the community.

The UNESCO Associated Schools Project Network (ASPnet), commonly referred to as UNESCO Associated Schools, is a global network of more than 9000 educational institutions considered as genuine “innovation centers”, committed to promoting the scholastic ideals of UNESCO in their respective communities.

More about the PEA

<http://www.unesco.org/new/en/education/networks/global-networks/aspnet/>

Vienna NGO Committee (VNGOC)

Vienna (Austria) - December 2010 – at its last annual assembly, the Vienna BGO Committee on Drugs organized elections to renew its board of directors for the next two years. Ms. Elena Goti, representative of Dianova International was reelected in the capacity of Deputy Secretary, a position which enables her to participate directly in Board meetings and reinforce relations with the UN Commission on Narcotic Drugs (CND).

The Vienna Non-Governmental Organization Committee (VNGOC) provides a vital link between NGO's, the United Nations Office on Drugs and Crime (UNODC) and the Commission on Narcotic Drugs (CND). Initially created in 1983, the objective of the Committee is to support the work of the UNODC, provide information on NGO activities and involve a wide sector of civil society in raising awareness of global drug policies.

More about VNGOC

<http://www.vngoc.org/>

More about UNODC

<http://www.unodc.org/>

Social Projects, 2010

Earthquake in Chile

On February 27, 2010, one of the most damaging earthquakes in modern history struck Chile, registering a magnitude of 8.8 on Richter scale. The earthquake caused approximately 800 casualties and more than two million people were affected by the disaster. An estimated half a million buildings were severely damaged, and main road infrastructures and railroad tracks were either destroyed or rendered unusable. Thankfully, no human life was lost among Dianova staff personnel or among those being cared for by them; however a number of Dianova buildings residential facilities were severely damaged, particularly those located in the Maule region, near the epicenter: Chacabuco center was totally destroyed whereas Casa Viscaya center, in the city of Curico, was so severely damaged it had to be demolished after inspection.

Concerning Dianova centers situated in the capital city metropolitan area, San Bernardo was severely damaged by the quake, although the organization's head office and outpatient center, located in a recent, modern building, resisted the quake with no structural damage.

In the wake of the catastrophe, an important chain of solidarity was established to provide our teams in Chile with a financial assistance amounting to € 50,000, donated through Dianova member organizations and through a campaign to collect funds from individuals, businesses and foundations, including "La Caixa" corporate foundation.

Our personnel and beneficiaries in Chile were able to overcome the tragedy with remarkable courage and, at the beginning of September, after its various services and facilities were relocated or repaired, Dianova could restart most of its activities again.

A Concert to Support Nicaragua

On October 29, the Santa Cecilia classical orchestra gave a charity concert dedicated to "Music & Cinema" at Madrid's National Auditorium. This charity concert was given in support of a campaign for the improvement and upgrading of Las Marias' domestic electrical and water systems.

Las Marias Holistic Educational Center is an elementary and secondary school run and supported by the Dianova Foundation in Nicaragua. Las Marias enrolls every year approximately 400 boys and girls as boarding or day students, most of whom are stemming from the country's most disadvantaged areas. All students are granted complete scholarships, including tuition fee, educational materials, food and, health-care and social follow-up.

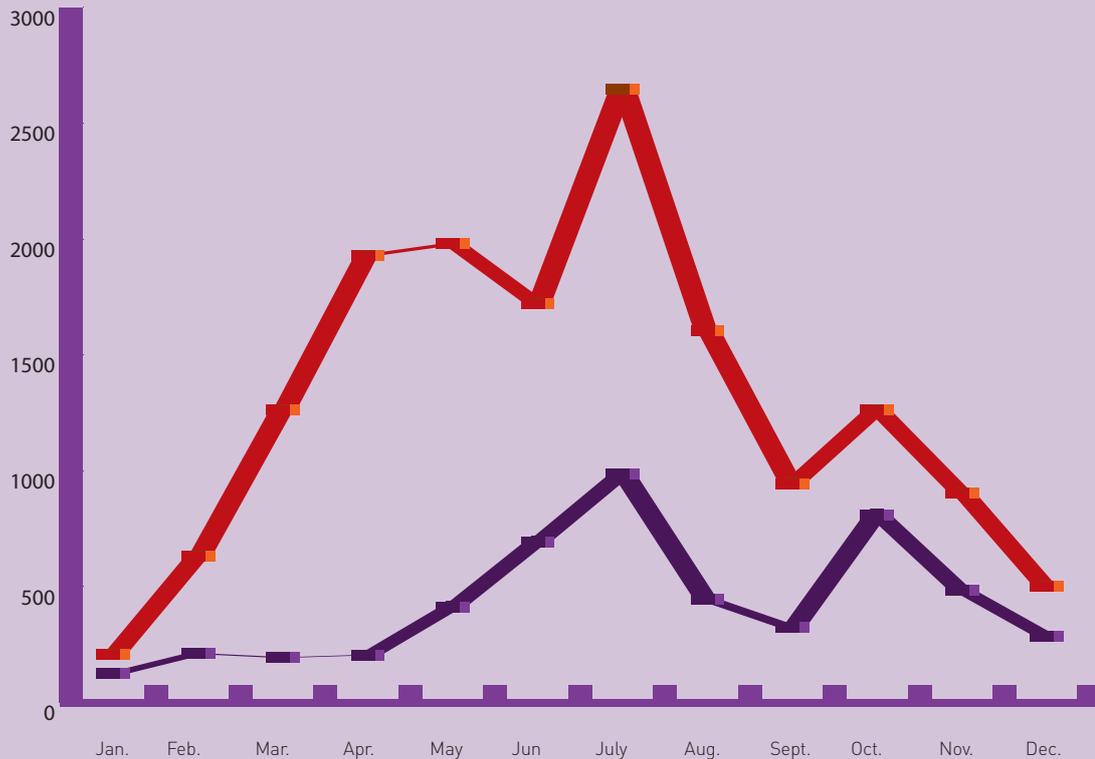
The concert which took place in the auditorium's symphony hall (and has almost completely sold out with about 1,700 full passes) was directed by Cristóbal Soler, who has recently been appointed musical director of La Zarzuela Theater, in Madrid.

The Santa Cecilia orchestra (Excelentia Foundation) played some of the most thrilling soundtracks that have accompanied the major masterpieces of international cinema. In addition, the event was supported by famous Spanish comedians, Mr. Imanol Arias and Juan Echanove who both engaged in a deeply moving dialogue on the theme of generosity during the interlude.

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BOSC ANIMAT – ADMISSION COMPARISON



| | | | | | | | | | | | | |
|------|-----|-----|------|------|------|------|------|------|-----|------|-----|-----|
| 2009 | 124 | 211 | 194 | 205 | 413 | 694 | 986 | 444 | 323 | 811 | 484 | 287 |
| 2010 | 208 | 630 | 1263 | 1930 | 1979 | 1721 | 2648 | 1603 | 945 | 1263 | 905 | 500 |

The Bosc Animat

The 'Bosc Animat' high ropes course and leisure park was inaugurated at the end of 2008 in Torrelles de Llobregat (Barcelona area, Spain), fruit of a cooperation and association between Dianova International and Catalunya en Miniatura, an association which promotes cultural initiatives. This community project uniting both the third sector and the business world offers educational and leisure programs for all public, including schools, businesses, sports associations, parent-teacher associations, etc., while half the profits are destined for Dianova charity projects and activities. The 'Bosc Animat' is located 13 km from Barcelona.

In 2010, the 'Bosc Animat' won the award for "Best Entrepreneurial Initiative" of the Vall Baixa region, at an event

organized by the municipalities of the region in collaboration with PIMEC (Micro, small and medium enterprises of Catalonia) and Barcelona city council.

The 'Bosc Animat' made an important work in the field of marketing in communications with 25,000 radio ads and jingles, 36 programs on local TVs and 25 articles published in magazines and other periodicals. In addition a number of promotional activities were carried out in schools, ski resorts, sports clubs, travel agencies, chain stores and in four shopping malls.

With a total of 15,595 entries, operational results were positive although slightly below initial business provisions.

www.elboscanimat.com

Work Group: Dianova Educational Project

At the end of 2009, Dianova International and its member organizations, gathered at their annual Assembly meeting, agreed to set up a new think tank dedicated to analyze the implementation of a new educational project. This initiative resulted from a finding common to all countries where Dianova is developing its activities: despite great efforts made by governments to improve the overall efficiency of education systems, these countries are still confronted with high dropout rates, in particular among high school students (15% might be concerned by dropout - source OECD).

As an NGO involved with youth, Dianova assumes that these high dropout rates result, at least partially, from a certain standardization of education which tends to compartmentalize and split up knowledge, through a hierarchy dominated by scientific disciplines – giving many young people the feeling of not being in their shoes to school.

After one year of reflection, meetings and studies, the Dianova network is ready to implement a new educational project, which will be aligned with the sixth goal of the “Education for All” movement, adopted by 164 governments at the World Education Forum (Dakar, 2000): “Ensuring that the learning needs of all young people and adults are met through equitable access to appropriate learning and life-skills programs.”

The project, which is to be launched next year, will focus on two intervention areas. The first area is militant; it will aim to defend and promote Dianova’s organizational stance and recommendations for a more equitable education to help reduce dropout and lower social costs related to marginalized or unskilled adults. The second area will be practical; it will aim to provide concrete responses to the unrest of many young people vis-à-vis their future at school – with a project, complementary to traditional educational systems, grounded on experiential learning and focused on teaching basic life skills, personal abilities and values critical to the common good: self-respect, respect for others and for our natural environment, the teaching of comprehension and democracy through the free exchange of ideas and civil dialogue.

OTHER COMMUNICATIONS INITIATIVES

In addition to the various initiatives undertaken within the development of our international relations, Dianova has maintained relationships throughout the year with its member organizations and various stakeholders, whether public or private.

Annual Report

An annual report of activities is published every year, which covers Dianova’s presence in the different Latin American, North American and European countries in which it operates, as well as its efforts in other political and social areas. In addition, the report provides a general picture of the Dianova network and its social commitment.

The Network NewsBriefs

Various communication initiatives were implemented throughout the year, in particular by sending to each stakeholders mentioned above, five issues of its e-newsletter: “Dianova NewsBriefs”.

Social Networking

In 2010 the Dianova network member organizations became more aware of the importance of increasing Dianova visibility in social networks, which resulted in their first steps on such networks. In addition, a training manual for the efficient use of social networks, edited in collaboration with web professionals, was circulated to the members.

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Human
Capital
& Training



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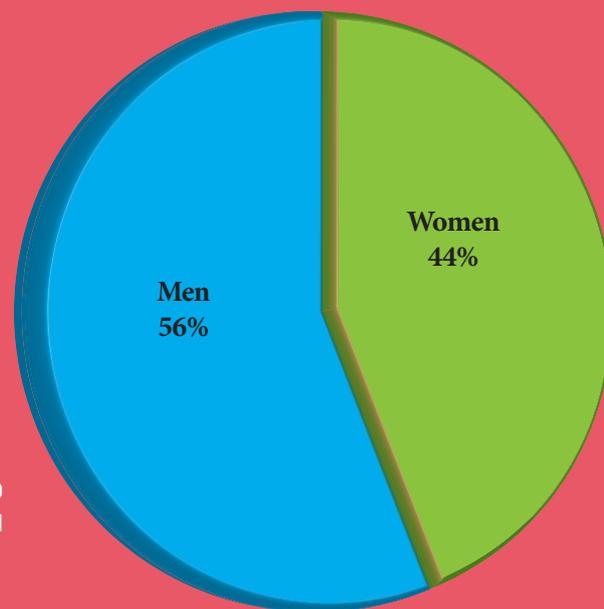
A - BASIC PRINCIPLES

Quality of Working Life

The evolution of work organization in third sector institutions, which have become more competitive and professional, is thought to affect individuals' psychological and physical health, as well as organizations' effectiveness in an adverse manner. It has now become critical to address the causes and effects of stress, and discuss prevention strategies as well as risk assessment and management methods to provide employees with a better quality of working life and a better work-life balance likely to reduce psychosocial risk factors.

Beyond a health issue, such policies to promote a better quality of working life are an essential prerequisite for the service quality due to our beneficiaries.

| | Administration Services | | Services for Persons | | TOTAL | | TOTAL |
|---------------------|-------------------------|-------|----------------------|-------|-------|-------|-------|
| | MEN | WOMEN | MEN | WOMEN | MEN | WOMEN | |
| EMPLOYEES | 101 | 96 | 224 | 158 | 325 | 254 | 579 |
| VOLUNTEERS/TRAINEES | 12 | | 144 | | 156 | | |



HUMAN CAPITAL – GENDER RATIO
MEN / WOMEN

Sustainable Development

Sustainable development has become an essential aspect of the Dianova network's long-term strategy, within its three components: social, environmental and economical. The network has initiated a period of consideration about:

- The adequacy of the values, mission and activities of the Dianova network with the concepts of environmental and social responsibility;
- The will to persistently improve quality of services with a view to continuity and sustainability;
- The development of services and programs which are respectful of the person and his environment, while promoting awareness of such issues among beneficiaries.

In addition, three Dianova International member organizations have issued a report following the criteria in the Global Reporting Initiative (GRI) Sustainability Reporting Guidelines: in Spain, Italy and Portugal.

Dianova Commitment

As an NGO pertaining to the third sector, committed to people and communities for a sustainable and equitable human development, Dianova International promotes, for itself and its member organizations, the development of a tailored human capital management model, grounded on policies which ensure:

- A right work-life balance (flexible work schedule and individual support)
- Respect for gender equality
- A greater autonomy at work
- Personal development through training and learning

B – TRAINING

Training Imparted by Dianova International

October 2010 – “Management and Development” Meeting

Dianova International organized in Madrid (Spain) the 6th annual “Management and Development” meeting for the executives of the Dianova network member organizations. “Finding the right positioning for an ongoing development” was the motto of the seminar which aimed to discuss the evolution and sustainability of the network in the light of current social changes. Another objective of the event was to draw conclusions regarding the recent charity concert for Nicaragua.

On this occasion, Mr. Rafa Goberna, a specialist in management and business administration and a member of Dianova's board of directors, portrayed the organizations “that last” and

delivered a few basic ideas for a promising future.

December 2010 – Introduction to Web 2.0

Historically, it used to be enough to maintain an online presence on the web for the one-way broadcasting and dissemination of information. Today, with the emergence of the so-called Web 2.0 model, social networks are driving new forms of social interaction, dialogue and collaboration, and are now used for a host of different reasons by various user communities. Most organizations are feeling significant pressure to be part of this changes, but out of fear, ignorance or lack of time, many of them continue to ignore this reality.

Dianova International organized in Castelldefels (Barcelona) a special Web 2.0 training imparted by Mr Jaime Izquierdo, an expert in Web 2.0 strategies, for 14 participants of Dianova's communications departments. The session aimed to:

- Understand Web 2.0 and the reasons for its success, its consequences at the human, economical and social levels;
- Understand the risks involved in terms of time and information management;
- Understand the various Web 2.0 applications, including networks, blogs, videos, bookmarking, RSS, etc.;
- Define and develop a web presence planning with its practical applications.

More on the web

<http://blog.competencias20.com>

Other Event

July 2010 – Meeting with ESADE

Several representatives of Dianova International participated in a meeting jointly organized by international academic institution ESADE Law and Business School, and by PriceWaterhouseCoopers Foundation, on the occasion of the publication of the book: “Successfully Transforming NGOs. Leaders for Social Change”.

This meeting sets the stage for a future participation of Dianova personnel to the ESADE-PwC Social Leadership Program, a joint initiative to generate and disseminate knowledge about leadership in NGOs and other not-for-profit entities.

C – BEST PRACTICES

Dianova International is proud of its members' commitment to quality management of their human capital, in particular:

Dianova in Spain, for its nomination at "Telefonica Ability Awards" which reward sustainable business models incorporating the management of disability issues. Dianova is nominated in "Prevention and retention" category, with a social support programs for its employees, the objective of which is to enable those suffering from chronic health problems to keep their jobs with the guarantee of an optimal quality of

work life. The awards will be granted at the "Telefonica Ability Awards" gala, in January of next year.

More on the web:

<http://www.telefonicaabilityawards.com>

Dianova in Portugal implemented a new training center which addresses the general public, social organizations, the educational community and private sector business organizations.

HUMAN CAPITAL - TRAINING

| | N° of sessions | Hours | Participants |
|---|----------------|-------------|--------------|
| EXECUTIVE AND MANAGEMENT TRAINING | 21 | 268 | 68 |
| PERSONAL DEVELOPMENT/TRAINING OF ONSITE TEAMS | 169 | 778 | 2165 |
| SPECIAL TRAINING SESSIONS: | | | |
| SERVICES FOR PERSONS | 92 | 3532 | 237 |
| ADMINISTRATION AND SUPPORT SERVICES | 36 | 661 | 280 |
| COMMUNICATION | 12 | 193 | 41 |
| INFORMATION AND COMMUNICATION TECHNOLOGIES | 7 | 55 | 33 |
| OTHERS* | 18 | 696 | 39 |
| TOTAL | 355 | 6183 | 2863 |

*Training program in a Brazilian therapeutic community: exchange of experience in the field of social integration and business projects; training in cognitive therapy





Financial Resources

Dianova International is an NGO which is subject to Swiss law in terms of international activities, in accordance with the definition established in the European Convention about the Legal Recognition of International Non-Governmental Organizations. Dianova International is dedicated to providing help and support to the Dianova Network in terms of corporate identity, knowledge exchange, ongoing training of human resources, organizational management and finances. These activities are carried out from the corporate headquarters in Lausanne (Switzerland) and the operational unit located in Castelldefels (Spain).

A negative surplus of 655,786.27 Swiss Francs (524,440.22 Euros) was recorded for the 2010 financial period compared with the negative surplus of 198,389.63 Swiss Francs recorded for the 2009 period. The negative result is basically due to an admission number lower than expected and to the impact of negative differences on currency exchange, resulting from the revaluation of 19% of the Swiss Franc against the Euro.

The volume of resources managed in the period reached almost 1,176,000 Swiss Francs (940,000 Euros), the majority of which came from the benevolent and generous collaboration of institutions, companies and individual people (77%), as well as the provision of services to third parties (13%), contributions from Dianova network organizations (4%) and compensation from subsidies (3%).

Practically all the resources were dedicated to assistance and direct support (partial non-refundable funding for projects and social activities), or indirect (corporate identity, knowledge exchange, ongoing training programs, etc.), with a little over 8% of resources managed representing general expenses.

During the period, Dianova International continued to provide long-term financial support to Dianova USA, with an allocation of almost 149,000 Swiss Francs (119,000 €) to finance the strategic reorientation of its activities. In addition, a long-term financial support was granted to Dianova Nicaragua for a total of 79,000 Swiss Francs (63,000 €), with the purpose of financing Las Marias' educational projects.

After completion of its second period of activities, the Bosc Animat was slightly below initial business provisions, although its operational results were positive before amortization.

The annual accounts for the 2010 period have been subject to review by external auditor Fiduciaire Comte et Associés, Carouge – Geneva (Switzerland), whose positive audit report is available on the organization's web site (www.dianova.org).

Once the accounts have been approved by the Annual General Meeting, they are lodged with the Canton de Vaud Finances Administration.

BALANCE SHEET AS AT 31 DECEMBER 2010

| | 2010 | 2009 |
|--|---------------------|---------------------|
| ASSETS | | |
| Immobilizations | | |
| Fixed assets | 1,00 | 1,00 |
| Intangible fixed assets | 12.978,69 | 10.125,13 |
| Tangible fixed assets | 299.980,00 | 299.980,00 |
| Project "Bosc Animat" | 500.180,00 | 593.260,00 |
| Total fixed assets | 813.139,69 | 903.366,13 |
| LIQUID ASSETS | | |
| Cash & Bank short-term, portfolio securities | 970.435,80 | 2.028.578,21 |
| Sundry accounts receivable | 77,20 | 3.862,85 |
| Long-term loans to members | 4.029.669,33 | 4.078.736,66 |
| Guarantee Deposits | 5.017,18 | 5.950,84 |
| Temporary Assets | 31.641,72 | 10.324,34 |
| Total Liquid Assets | 5.036.841,23 | 6.127.452,90 |
| TOTAL ASSETS | 5.849.980,92 | 7.030.819,03 |

Figures in CHF: 1 EUR = 1,48315 CHF (31/12/2009) / 1 EUR = 1,25045 CHF (31/12/2010)

| | 2010 | 2009 |
|---|---------------------|---------------------|
| NET ASSETS AND LIABILITIES | | |
| Net Assets | | |
| Foundation endowment | 1.250.000,00 | 1.250.000,00 |
| Reserves | 1.574.366,48 | 1.772.756,11 |
| | 2.824.366,48 | 3.022.756,11 |
| Results of exercise | -655.786,27 | -198.389,63 |
| Total Net Assets | 2.168.580,21 | 2.824.366,48 |
| LIABILITIES | | |
| Other receivables | 57.827,44 | 73.925,60 |
| Long term loans | 3.468.822,50 | 3.989.673,50 |
| Accrued liabilities | 34.650,00 | 31.000,00 |
| Provisions for projects | 120.100,77 | 111.853,45 |
| Total Liabilities | 3.681.400,71 | 4.206.452,55 |
| TOTAL NET ASSETS AND LIABILITIES | 5.849.980,92 | 7.030.819,03 |

Figures in CHF: 1 EUR = 1,48315 CHF (31/12/2009) / 1 EUR = 1,25045 CHF (31/12/2010)

2010 FINANCIAL YEAR PROFIT & LOSS ACCOUNT

| | 2010 | 2009 |
|--|---------------------|---------------------|
| EARNINGS | | |
| Member fees and donations | 53 098,24 | 52 000,00 |
| Net subsidies | 906 576,25 | 1 094 564,70 |
| Earnings from activity | 187 609,06 | 192 506,75 |
| Financial earnings and products | 28 411,00 | 48 661,85 |
| Restitution of subsidies | 0,00 | 23 230,00 |
| Foreign exchange gains | 0,00 | 7 956,87 |
| Earnings from previous fiscal year | 0,00 | 8 298,37 |
| Total Earnings | 1 175 694,55 | 1 427 218,54 |
| EXPENSES | | |
| Social initiatives | 369 008,29 | 370 936,56 |
| Wages and social security | 638 793,66 | 620 204,97 |
| Rents | 47 851,72 | 57 090,75 |
| External institutional and legal advisory | 255 504,42 | 247 855,19 |
| Banking interests and charges | 19 914,40 | 26 476,63 |
| Fees and donations | 2 606,49 | 1 807,34 |
| General expenses | 43 266,16 | 57 483,27 |
| Foreign exchange losses | 386 835,72 | 0,00 |
| Amortization and leasing | 12 347,10 | 11 796,86 |
| Taxes | 15 824,99 | 21 011,15 |
| Expenses Nicaragua | 7 865,97 | 0,00 |
| Expenses from previous exercise | 0,00 | 11 348,85 |
| Allocation on projects | 25 796,66 | 111 853,45 |
| Amortization of material fixed assets in progress | 5 865,24 | 87 743,15 |
| Total Expenses | 1 831 480,82 | 1 625 608,17 |
| RESULT | | |
| Positive (negative) surplus | -655 786,27 | -198 389,63 |

Figures in CHF:

1 EUR = 1,48315 CHF (31/12/2009)

1 EUR = 1,25045 CHF (31/12/2010)

DIANOVA INTERNATIONAL

NGO with consultative status to the Economic and Social Council
of the United Nations

Representative of civil society to the Organization of American States

NGO in operational relations with UNESCO

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